## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Deta               | nils : VE4369   |       |                |    |   |                   |   |     |               |
|-----------------------------------|---|-------|----------------|----|---|-------------------|---|-----|---------------|
| Priority:                         | Low   |       |                |    |   |                   |   |     |               |
| Created By:                       | Admin - Apurva Vajaria  |       |                |    |   |                   |   |     |               |
| Complaint Mob.                    | 9930292985  |       |                |    |   |                   |   |     |               |
| Technician Name                   | Yogesh Desai  |       |                | Te | Technician Mobile 8080922963  |                   |   |     |               |
| Ticket Type :                     | Complain Date & Time :  |       |                | 1  | 11-12-2021 04:21:28   |                   |   |     |               |
| Vendor Details :                  |   |       |                |    |   |                   |   |     |               |
| Company<br>Name/Client Name<br>:  | Link View CHS   | Custo | omer's Mobile  | 9  | 930292985   |                   | Name :  | Sud | lhakar Kotian |
| Address:                          |   |       |                |    |   |                   |   |     |               |
| Mumbai,,,, Maharashtra            |   |       |                |    |   |                   |   |     |               |
| AMC Details :                     |   |       |                |    |   |                   |   |     |               |
| Expiry Date :                     | 11-07-2021 12:00:00   |       |                | Ту | pe:   | Non-Comprehensive |   |     |               |
| <b>Product Name:</b>              | CCTV  |       |                |    |   |                   |   |     |               |
| Complain:                         | cameras not working   |       |                |    |   |                   |   |     |               |
| Technician<br>Comment :           | One camera angle setting done. All camera working ok no issues of camera online also working. |       |                |    |   |                   |   |     |               |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |       |                |    |   |                   |   |     |               |
| Remark:                           | One camera angle setting done. All camera working ok no issues of camera online also working. |       |                |    |   |                   |   |     |               |
| <b>Status History:</b>            | Date Time   |       | Technician Nan |    | me Status   |                   | Remark  |     | Sign          |
|                                   | 11-12-2021 06:30:58   |       | YogeshDesai    |    | Completed   | done<br>ok no     | One camera angle setting done. All camera working ok no issues of camera online also working. |     | B             |
| 11-12-2021 04:21:4                |   |       |                |    | New   |                   |   |     | -             |
|                                   | 11-12-2021 04:21:3  | 28    | YogeshDesai    |    | New   |                   |   |     | -             |
| Previous<br>Complain History<br>: | Date Time T   |       | echnician Name |    | Remark  |                   |   |     |               |
|                                   | 12-02-2022 06:50:30 F   |       | Ravi Rajbhar   |    | ppm done of CCTV system and all ok working done 3 camera reconnection with angle set one camera back side brecekt broken also |                   |   |     |               |
|                                   | 07-02-2022 11:44:   | 50    | YogeshDesai    |    |   |                   |   |     |               |