## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE12361  |  |                                |                 |                |   |  |                 |           |      |  |
|-----------------------------------|--|--------------------------------|-----------------|----------------|---|--|-----------------|-----------|------|--|
| Priority:                         | Low  |                                |                 |                |   |  |                 |           |      |  |
| Created By:                       | Admin - Apurva Vajaria   |                                |                 |                |   |  |                 |           |      |  |
| Complaint Mob.                    | 9930292985   |                                |                 |                |   |  |                 |           |      |  |
| Technician Name                   | Atique Salmani   |                                |                 | Te             | Technician Mobile 8080922984  |  |                 |           |      |  |
| Ticket Type :                     | Complain Date & Time :   |                                |                 | 0              | 06-08-2024 04:01:33   |  |                 |           |      |  |
| Vendor Details :                  |  |                                |                 |                |   |  |                 |           |      |  |
| Company<br>Name/Client Name<br>:  | Link View CHS  | Link View CHS Custom<br>Mobile |                 | 9930292985     |   | Name :   | Sudhakar Kotian |           |      |  |
| Address:                          |  |                                |                 |                |   |  |                 |           |      |  |
| Mumbai,,,, Maharashtra            |  |                                |                 |                |   |  |                 |           |      |  |
| AMC Details :                     | C Details :  |                                |                 |                |   |  |                 |           |      |  |
| Expiry Date :                     | 11-07-2021 12:00:00  |                                |                 | Ту             | Type: Non-Comp  |  | Non-Compreh     | rehensive |      |  |
| <b>Product Name:</b>              | CCTV   |                                |                 |                |   |  |                 |           |      |  |
| Complain :                        | Online need to do  |                                |                 |                |   |  |                 |           |      |  |
| Technician<br>Comment :           | Dvr online onstatic ip working ok. Also in security cabin tv view not clear issue resolved working ok. |                                |                 |                |   |  |                 |           |      |  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                                |                 |                |   |  |                 |           |      |  |
| Remark:                           | Dvr online onstatic ip working ok. Also in security cabin tv view not clear issue resolved working ok. |                                |                 |                |   |  |                 |           |      |  |
| Status History :                  | Date Time  12-08-2024 04:35:38  12-08-2024 10:29:44  |                                | Technician N    |                | me Status   |  | Remark          |           | Sign |  |
|                                   |  |                                | Atique Salman   | Atique Salmani |   | Dvr online onstatic ip<br>working ok. Also in<br>security cabin tv view not<br>clear issue resolved<br>working ok. |                 | not       | (IL  |  |
|                                   |  |                                | Atique Salman   |                | New   |  |                 |           | -    |  |
|                                   | 08-08-2024 11:09:  | 34                             | Atique Salman   | ni             | New   |  |                 |           | -    |  |
| Previous<br>Complain History<br>: | Date Time T  |                                | Technician Name |                | Remark  |  |                 |           |      |  |
|                                   | 13-08-2024 12:20:48  |                                | Neeraj Chauhan  |                | Recording showing only 10 days space issue  |  |                 |           |      |  |
|                                   | 01-08-2024 02:29:41 A  |                                | Atique Salmani  |                | It's Allredy working there is complain no viewing in mobile so it's net issue it will be resolved by internet provider .out system working ok. Chek also playback |  |                 |           |      |  |
|                                   |  |                                |                 |                |   |  |                 |           |      |  |