

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1429					
Priority :	High				
Created By :	Admin - Kalpesh Jain				
Complaint Mob. No. :	9820900254				
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373	
Ticket Type :	New Installation	Date & Time :	24-12-2019 12:27:38		
Vendor Details :					
Company Name/Client Name :	East End Co Op Hsg Society Ltd	Customer's Mobile :	9820900254	Name :	Sudarshan
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	Antivirus				
Complain :	NP Install + format + bill sign				
Technician Comment :	On site reach Time : 2:30 Comp Name : East End & Co Op Hsg Soc Ltd. (Mansorowar New Bombay) Work : New System Format User Name : Sudarshan Gaikwad Problem : window issue Status : Windows 10 64 Bit pro installed with Basic software + Hp Deskjet Ink Advantage 2675 installed, Np TS 2019 installed Now system working fine work complete done Check pick up Amt 1652 User Sign By : Krishna Batala				
Complain Operator :	Desktop - Kalpesh Jain				
Remark :	On site reach Time : 2:30 Comp Name : East End & Co Op Hsg Soc Ltd. (Mansorowar New Bombay) Work : New System Format User Name : Sudarshan Gaikwad Problem : window issue Status : Windows 10 64 Bit pro installed with Basic software + Hp Deskjet Ink Advantage 2675 installed, Np TS 2019 installed Now system working fine work complete done Check pick up Amt 1652 User Sign By : Krishna Batala				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	24-12-2019 06:38:01	Dhiraj ManeMane	Completed	On site reach Time : 2:30 Comp Name : East End & Co Op Hsg Soc Ltd. (Mansorowar New Bombay) Work : New System Format User Name : Sudarshan Gaikwad Problem : window issue Status : Windows 10 64 Bit pro installed with Basic software + Hp Deskjet Ink Advantage 2675 installed, Np TS 2019 installed Now system working fine work complete done Check pick up Amt 1652 User Sign By : Krishna Batala	
	24-12-2019 12:27:47	Dhiraj ManeMane	New		-
	24-12-2019 12:27:38	Dhiraj ManeMane	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	22-11-2019 11:25:33	Dhiraj ManeMane	Comp Name :East End Co. Op HGS Ltd. Work : Wifi Dongal installation +DVD writer Assembled + mouse pad gievn to User +Hp 2675 wifi printer installed in Mobile. User Name : Sudarshan Gaikwad Status : All work complete done 500 Cash Received for wifi Dongal Challan Sign By user : Sudarshan Gaikwad .		
	20-11-2019 06:14:06	Dhiraj ManeMane			