


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8743</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9820612503				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	04-07-2023 01:51:32		
<b>Vendor Details :</b>					
Company Name/Client Name :	Saikripa Auto And Oil Center	Customer's Mobile :	9820612503	Name :	Subhash Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	1)in New NVR - 5 cameras offline 2)2 camera blur and 1 on off issue 3)CNG 2 cameras off issue				
<b>Technician Comment :</b>	nvr 1 - 5 camera no link issue bcz one poe switch faulty in side water in rack and two camera off line bcz poe swith two port short and cng side 32 ch dvr 3 camera check and one camera ok working two camera cable faulty need to change cable and two camear remove and hondover chandan and two camera bluer issue relsolved and one camera on off issue relsolved				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	nvr 1 - 5 camera no link issue bcz one poe switch faulty in side water in rack and two camera off line bcz poe swith two port short and cng side 32 ch dvr 3 camera check and one camera ok working two camera cable faulty need to change cable and two camear remove and hondover chandan and two camera bluer issue relsolved and one camera on off issue relsolved				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	18-07-2023 01:27:05	Ravi Rajbhar	Closed		-
	04-07-2023 06:28:18	Ravi Rajbhar	Completed	nvr 1 - 5 camera no link issue bcz one poe switch faulty in side water in rack and two camera off line bcz poe swith two port short and cng side 32 ch dvr 3 camera check and one camera ok working two camera cable faulty need to change cable and two camear remove and hondover chandan and two camera bluer issue relsolved and one camera on off issue relsolved	
	04-07-2023 01:52:03	Ravi Rajbhar	New		-

Previous Complain History :			
	Date Time	Technician Name	Remark
	13-07-2023 10:42:03	Sonu Kumar	2_3 camera not working issue resolved working ok
	11-07-2023 06:39:20	Shiva Meena	Switch installed done and folty switch hendover chandan parsn wark complete video ok all camera