




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8395</b> |   |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
|--|---|--|--|---|-------------|-----------|-----------------|--------|---------------------|--------------|---------------------|---------------------|--------------|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820612503  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani  |  | <b>Technician Mobile :</b>   | 8080922984  |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 22-05-2023 10:16:48  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |   |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Saikripa Auto And Oil Center  | <b>Customer's Mobile :</b>   | 9820612503   | <b>Name :</b>   | Subhash Sir |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |   |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |   |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |   |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |  | <b>Type :</b>  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | DVR Beep sound issue  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | Dvr ip conflict audible warning off and and it's observation if issue not resolved need to firmware update of dvr or/ factory reset need to do .  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | Dvr ip conflict audible warning off and and it's observation if issue not resolved need to firmware update of dvr or/ factory reset need to do .  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-05-2023 11:10:06</td><td>Atique Salmani</td><td>Completed</td><td>Dvr ip conflict audible warning off and and it's observation if issue not resolved need to firmware update of dvr or/ factory reset need to do .</td><td></td></tr><tr><td>22-05-2023 10:16:58</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |   |             | Date Time | Technician Name | Status | Remark              | Sign         | 22-05-2023 11:10:06 | Atique Salmani      | Completed    | Dvr ip conflict audible warning off and and it's observation if issue not resolved need to firmware update of dvr or/ factory reset need to do . |  | 22-05-2023 10:16:58 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name   | Status   | Remark   | Sign  |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| 22-05-2023 11:10:06                    | Atique Salmani  | Completed  | Dvr ip conflict audible warning off and and it's observation if issue not resolved need to firmware update of dvr or/ factory reset need to do . |  |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| 22-05-2023 10:16:58                    | Atique Salmani  | New  |  | -   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-05-2023 12:23:42</td><td>PravinJagade</td><td></td></tr><tr><td>17-05-2023 03:51:32</td><td>Ishwar Meena</td><td>Dvr beep sound issue resolved. Time and date set. All camera working ok.</td></tr></tbody></table>   |  |  |   |             | Date Time | Technician Name | Remark | 29-05-2023 12:23:42 | PravinJagade |                     | 17-05-2023 03:51:32 | Ishwar Meena | Dvr beep sound issue resolved. Time and date set. All camera working ok.   |   |                     |                |     |  |   |
| Date Time                              | Technician Name   | Remark   |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| 29-05-2023 12:23:42                    | PravinJagade  |  |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |
| 17-05-2023 03:51:32                    | Ishwar Meena  | Dvr beep sound issue resolved. Time and date set. All camera working ok. |  |   |             |           |                 |        |                     |              |                     |                     |              |  |   |                     |                |     |  |   |