







Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE7224 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|--------------------------|---|---|-------------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----------------|---|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9820612503 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 29-12-2022 05:35:31 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Saikripa Auto And Oil Center | Customer's Mobile : | 9820612503 | Name : | Subhash Sir | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | "1) New NVR 1-2 cameras off issue 2)3 Old DVR some cameras on and some cameras off issue need to dismental all non working cameras 3)Survey for cable and how many cameras are not working | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | One bullet camer installation done angel set working ok .but on under observation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | One bullet camer installation done angel set working ok .but on under observation. | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-01-2023 07:10:59</td><td>Atique Salmani</td><td>Completed</td><td>One bullet camer installation done angel set working ok .but on under observation.</td><td></td></tr><tr><td>05-01-2023 11:43:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>04-01-2023 10:09:47</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>29-12-2022 06:52:45</td><td>Atique Salmani</td><td>Awaiting Spares</td><td>One ip camera bullet removed for cheking becZ it's being on/off so collect camera for cheked.</td><td></td></tr><tr><td>29-12-2022 05:35:38</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 05-01-2023 07:10:59 | Atique Salmani | Completed | One bullet camer installation done angel set working ok .but on under observation. |  | 05-01-2023 11:43:05 | Atique Salmani | New | | - | 04-01-2023 10:09:47 | Atique Salmani | New | | - | 29-12-2022 06:52:45 | Atique Salmani | Awaiting Spares | One ip camera bullet removed for cheking becZ it's being on/off so collect camera for cheked. |  | 29-12-2022 05:35:38 | Atique Salmani | New | | - |
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| 29-12-2022 05:35:38 | Atique Salmani | New | | - | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Previous Complain History : | Date Time | Technician Name | Remark |
|-----------------------------------|---------------------|------------------|--|
| | 07-01-2023 10:24:57 | Prashant Nikalje | Petrol pump hdmi extender with adaptor collect for check service center And cng + petrol pump 8 housing remooved and 3 cameras and I e camera old hosing installed . |
| | 13-12-2022 04:48:53 | | Dilshad visited on 13.12.2022 - 2 camera off issue and 1 camera shifting 2 camera issue solved and 1 camera setting done 1 camera angle setting done |