



# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12358</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9820612503				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-08-2024 02:24:31		
<b>Vendor Details :</b>					
Company Name/Client Name :	Saikripa Auto And Oil Center	Customer's Mobile :	9820612503	Name :	Subhash Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	3 cameras off issue and vGA cable issue				
<b>Technician Comment :</b>	Hp office one camera reinstallation done and set angel working ok and cng one cable faulty so removed camera and installed other location camera faulty and cng dvr monitor view not clear now it's working on 10 MTR VGA cable on VGA extender chek also but not working after 30 mnts it's off then on/off on/off so it's paining				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Hp office one camera reinstallation done and set angel working ok and cng one cable faulty so removed camera and installed other location camera faulty and cng dvr monitor view not clear now it's working on 10 MTR VGA cable on VGA extender chek also but not working after 30 mnts it's off then on/off on/off so it's paining				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	27-08-2024 06:16:14	Atique Salmani	Work Pending	Hp office one camera reinstallation done and set angel working ok and cng one cable faulty so removed camera and installed other location camera faulty and cng dvr monitor view not clear now it's working on 10 MTR VGA cable on VGA extender chek also but not working after 30 mnts it's off then on/off on/off so it's painding	
	27-08-2024 10:23:10	Atique Salmani	New		-
	22-08-2024 05:05:39	Atique Salmani	New		-
	14-08-2024 06:28:51	Atique Salmani	Work Pending	2 camera issues solved and 1 camera change and CNG pump 1 camera cabling issue and tv 10 mtr vga cable installation done tv ditubence not clear	
	14-08-2024 10:20:23	Atique Salmani	New		-
	13-08-2024 11:03:54	Atique Salmani	New		-
	10-08-2024 03:37:24	Atique Salmani	New		-
	07-08-2024 01:52:01	Atique Salmani	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	15-11-2024 10:02:03	PravinJagade	HP pump and CNG pump ppm done. All camera working. 1) CNG Dvr 4 camera no video issue 3 camera issue resolved and 1 camera cable falty and 1 camera angle setting. 2 ) Hp office 8 channal dvr 1 camera no video issue resolved. 3) Hp office 32 Channal dvr 1 camera no video issue resolved bullon change and 2 camera angle setting.		
	25-09-2024 02:52:12	Sonu Kumar	Camera ano 3 date time issue resolved working ok		