Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE10653								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob. No. :	9820612503							
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153				
Ticket Type :	Complain	Date & Time :	29-01-2024 01:05:48					
Vendor Details :								
Company Name/Client Name :	Saikripa Auto And Oil Center	Customer's Mobile :	9820612503	Name:	Subhash Sir			
Address:								
Mumbai , , , , Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00		Type:					
Product Name:	CCTV							
Complain:	1)CNG DVR 4 camera off 2)1 camera power off issue and 3 camera wire issue 3)mouse not operating 4)piping proper need to do 5)DVR main office HP 1 camera angle setting and 1 camera shifting							
Technician Comment :	Cng dvr Channal no 1 camera no video issue resolve working done. Channal no 7/8 cable falty. Petrol pump side 1 camera shift and 1 camera angle setting done Cng dvr not mous operat petrol pump office need to check pending Cng side pipe hanging pending Petrol pump 2 camera shifting pending. Cng chqnnal no 1 camera black and white next visit to change.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark :	Cng dvr Channal no 1 camera no video issue resolve working done. Channal no 7/8 cable falty. Petrol pump side 1 camera shift and 1 camera angle setting done Cng dvr not mous operat petrol pump office need to check pending Cng side pipe hanging pending Petrol pump 2 camera shifting pending. Cng chqnnal no 1 camera black and white next visit to change.							

Status History	Date Time	Technician Name	Status	Remark	Sign	
	11-03-2024 04:30:43	PravinJagade	Completed		-	
	29-01-2024 02:57:57	PravinJagade	Work Pending	Cng dvr Channal no 1 camera no video issue resolve working done. Channal no 7/8 cable falty. Petrol pump side 1 camera shift and 1 camera angle setting done Cng dvr not mous operat petrol pump office need to check pending Cng side pipe hanging pending Petrol pump 2 camera shifting pending. Cng chqnnal no 1 camera black and white next visit to change.	Leilyi	
	29-01-2024 01:05:54	PravinJagade	New		-	
Previous Complain History :	Date Time	Technician Nan	ne	Remark		
	27-02-2024 01:02:2	9 Neeraj Chauhan	again install camera 1can	Petrol pump 1 camera New cabling and camera installation and again install and 1 camera now vide issue solve angle setting 2 camera 1 camera Reconection 1 camera angle setting and CNG pump 1 camera housing Reinstall.		
	20-02-2024 11:27:4	20-02-2024 11:27:48 Shiva Meena		1 camera ricnecasan done and tv work and maus work complete 2rj45 cenecatr us		