

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7458</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8145130021                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            | <b>Technician Mobile :</b>                                                                         | 8080922965                                                                            |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Date &amp; Time :</b>   | 25-01-2023 02:53:51                                                                                |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Breezy Corner                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Customer's Mobile :</b> | 8145130021                                                                                         | <b>Name :</b>                                                                         | Subham Sir |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            | <b>Type :</b>                                                                                      |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                      | 1 camera audio issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>            | One ip camera camera change and old remove and take to office Ip 192.168.1.32 Nvr ip 192.168.1.100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                        | One ip camera camera change and old remove and take to office Ip 192.168.1.32 Nvr ip 192.168.1.100                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                    |                                                                                       |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>31-01-2023 12:38:35</td><td>Ravi Rajbhar</td><td>Completed</td><td>One ip camera camera change and old remove and take to office Ip 192.168.1.32 Nvr ip 192.168.1.100</td><td></td></tr><tr><td>31-01-2023 09:57:14</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-01-2023 05:12:40</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Main door one ip camera audio work pending our side And two vdp sceen sifting done</td><td></td></tr><tr><td>25-01-2023 02:54:03</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                                    |                                                                                       |            | Date Time | Technician Name | Status | Remark | Sign | 31-01-2023 12:38:35 | Ravi Rajbhar | Completed | One ip camera camera change and old remove and take to office Ip 192.168.1.32 Nvr ip 192.168.1.100 |  | 31-01-2023 09:57:14 | Ravi Rajbhar | New |  | - | 25-01-2023 05:12:40 | Ravi Rajbhar | Work Pending | Main door one ip camera audio work pending our side And two vdp sceen sifting done |  | 25-01-2023 02:54:03 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Status                     | Remark                                                                                             | Sign                                                                                  |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| 31-01-2023 12:38:35                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Completed                  | One ip camera camera change and old remove and take to office Ip 192.168.1.32 Nvr ip 192.168.1.100 |  |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| 31-01-2023 09:57:14                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                        |                                                                                                    | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| 25-01-2023 05:12:40                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Work Pending               | Main door one ip camera audio work pending our side And two vdp sceen sifting done                 |  |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |
| 25-01-2023 02:54:03                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | New                        |                                                                                                    | -                                                                                     |            |           |                 |        |        |      |                     |              |           |                                                                                                    |                                                                                       |                     |              |     |  |   |                     |              |              |                                                                                    |                                                                                       |                     |              |     |  |   |

| Previous<br>Complain<br>History : | Date Time              | Technician<br>Name | Remark                                                                                                                                                                                                                                                                                         |
|-----------------------------------|------------------------|--------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                   | 21-01-2023<br>11:03:20 | Ravi Rajbhar       | Breezy conner 702 cctv camera online done with demo done and online one phone client hikconnect User - client email id or password admin@123 And video door phone same application to add Nvr user admin Password Admin@123 Frame rate bit rate 18/1024 Nvr ip _ 192.168.1.109 2 tv hdd normal |
|                                   | 13-01-2023<br>10:45:52 | Ravi Rajbhar       | 5 camera install with 2 tb hdd and 8 ch nvr with 8 port poe switch all ok working done Two door lock install with configuration in dvp all ok working done                                                                                                                                     |