## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status De                 | tails : VE15549   |                     |                       |   |                   |              |  |
|-----------------------------------|---|---------------------|-----------------------|---|-------------------|--------------|--|
| Priority:                         | Low   |                     |                       |   |                   |              |  |
| Created By :                      | Admin - Apurva Vajaria  |                     |                       |   |                   |              |  |
| Complaint Mob.                    | 9920447767  |                     |                       |   |                   |              |  |
| Technician<br>Name :              | Atique Salmani  |                     | Technic:              | cian Mobile   | 8080922984        |              |  |
| Ticket Type:                      | New Installation  | Date & Time :       | 13-08-2025 10:11:46   |   |                   |              |  |
| Vendor Details :                  |   |                     |                       |   |                   |              |  |
| Company<br>Name/Client<br>Name :  | Donam Maria Co<br>Op Hsg Society<br>Ltd   | Customer's Mobile : | 9920447767            |   | Name :            | Stresa Madam |  |
| Address:                          |   |                     | •                     |   |                   |              |  |
| Mumbai , , , , Ma                 | harashtra   |                     |                       |   |                   |              |  |
| AMC Details :                     |   |                     |                       |   |                   |              |  |
| Expiry Date :                     | 15-01-2020 12:00:0  | 0                   | Type:                 |   | Non-Comprehensive |              |  |
| <b>Product Name:</b>              | CCTV  |                     |                       |   |                   |              |  |
| Complain:                         | 1 dome camera need to install and hdd need to change  |                     |                       |   |                   |              |  |
| Technician<br>Comment :           | One bullet camera installation done with angel settings and new hdd installation done with formated recording on from today . |                     |                       |   |                   |              |  |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |                     |                       |   |                   |              |  |
| Remark:                           | One bullet camera installation done with angel settings and new hdd installation done with formated recording on from today . |                     |                       |   |                   |              |  |
| Status History :                  | Date Time   | Technician<br>Name  | Status                | Remark  |                   | Sign         |  |
|                                   | 13-08-2025<br>11:15:20  | Atique Salmani      | Completed             | ted One bullet camera installation done with angel settings and new hdd installation done with formated recording on from today . |                   |              |  |
|                                   | 13-08-2025<br>11:15:20  | Atique Salmani      | Completed             | One bullet camera installation done with angel settings and new hdd installation done with formated recording on from today .     |                   |              |  |
|                                   | 13-08-2025<br>10:11:58  | Atique Salmani      | New                   |   |                   |              |  |
| Previous<br>Complain<br>History : | Date Time   | Technician Name     |                       | Remark  |                   |              |  |
|                                   | 31-07-2025 10:25:29   | Atique Salmani      |                       | There is hdd issue amc visit done clean rack and some cameras and changed new cmoss battery one camera bullet faulty.             |                   |              |  |
|                                   | 15-01-2025 10:49:34   | Rahul Mhapralkar    | checking<br>dos'n wor | checking for indoor unit in new Power supply but indoor unit dos'n working - 750/- charges collected                              |                   |              |  |