

B K Infotech

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E : kalpesh@bkinfotech.in

Service Status Details : BK1154																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9769027852																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	05-11-2019 11:05:57																						
Vendor Details :																									
Company Name/Client Name :	Smart Marketing	Customer's Mobile :	9769027852	Name :	Smart Marketing																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	computer amc service																								
Complain :	amc call																								
Technician Comment :	On site reach Time : 10 :15 Comp Name : Smart Marketing User Name : Prakash Lodha Work : System AMC Service Status : System Amc Service Done User Sign By : Prakash Lodha																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	On site reach Time : 10 :15 Comp Name : Smart Marketing User Name : Prakash Lodha Work : System AMC Service Status : System Amc Service Done User Sign By : Prakash Lodha																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-11-2019 11:46:18</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 10 :15 Comp Name : Smart Marketing User Name : Prakash Lodha Work : System AMC Service Status : System Amc Service Done User Sign By : Prakash Lodha</td><td></td></tr><tr><td>05-11-2019 11:06:08</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>05-11-2019 11:05:58</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-11-2019 11:46:18	Dhiraj ManeMane	Completed	On site reach Time : 10 :15 Comp Name : Smart Marketing User Name : Prakash Lodha Work : System AMC Service Status : System Amc Service Done User Sign By : Prakash Lodha		05-11-2019 11:06:08	Dhiraj ManeMane	New		-	05-11-2019 11:05:58	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-07-2019 10:25:22</td><td>Dhiraj ManeMane</td><td>Call Assigned : Ruchi Madam Comp Name : Smart Marketing Work : power supply sale Bill sign Status : Done</td></tr><tr><td>15-07-2019 01:57:10</td><td>Dhiraj ManeMane</td><td>On site reach Time : 1 PM Call Assigned :Ruchi Madam Comp Name : Smart Marketing Work : System Booting issue Status : Ram clean & all connection Reset Now system working fine work complete. Sign By user : Prakash Lodha</td></tr></tbody></table>					Date Time	Technician Name	Remark	18-07-2019 10:25:22	Dhiraj ManeMane	Call Assigned : Ruchi Madam Comp Name : Smart Marketing Work : power supply sale Bill sign Status : Done	15-07-2019 01:57:10	Dhiraj ManeMane	On site reach Time : 1 PM Call Assigned :Ruchi Madam Comp Name : Smart Marketing Work : System Booting issue Status : Ram clean & all connection Reset Now system working fine work complete. Sign By user : Prakash Lodha											
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