

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE8606</b> |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------------|-----------|-----------------|--------|---------------------|--------------|--------------------------------|---------------------|-------------|-----------------------------------------------------------------------------------------------------------------------------------|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Technician Name :</b>               | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                   | <b>Technician Mobile :</b> | 7489567735 |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                          | 17-06-2023 03:01:21        |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| Company Name/Client Name :             | Sai Krupa                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :                                                                                                               | 9820606496                 | Name :     | Skylone New Site |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| Mumbai , , , Maharashtra               |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                   | Type :                     |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Complain :</b>                      | In shailesh sir mobile not able to view cameras                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Remark :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                   |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-06-2023 11:08:21</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr><tr><td>17-06-2023 03:01:27</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                         |                                                                                                                                   |                            |            |                  | Date Time | Technician Name | Status | Remark              | Sign         | 21-06-2023 11:08:21            | Shiva Meena         | New         |                                                                                                                                   | - | 17-06-2023 03:01:27 | Shiva Meena | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                            | Remark                     | Sign       |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| 21-06-2023 11:08:21                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                               |                            | -          |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| 17-06-2023 03:01:27                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                                                               |                            | -          |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-07-2023 10:51:06</td><td>PravinJagade</td><td>4 tb hdd install working done.</td></tr><tr><td>13-07-2023 11:36:45</td><td>Shiva Meena</td><td>9 camera on and online done shailesh sir mobile number usr mobile no. And password Admin@123 and dvr installed done Wark complete</td></tr></tbody></table> |                                                                                                                                   |                            |            |                  | Date Time | Technician Name | Remark | 18-07-2023 10:51:06 | PravinJagade | 4 tb hdd install working done. | 13-07-2023 11:36:45 | Shiva Meena | 9 camera on and online done shailesh sir mobile number usr mobile no. And password Admin@123 and dvr installed done Wark complete |   |                     |             |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                            |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| 18-07-2023 10:51:06                    | PravinJagade                                                                                                                                                                                                                                                                                                                                                                                                        | 4 tb hdd install working done.                                                                                                    |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |
| 13-07-2023 11:36:45                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                         | 9 camera on and online done shailesh sir mobile number usr mobile no. And password Admin@123 and dvr installed done Wark complete |                            |            |                  |           |                 |        |                     |              |                                |                     |             |                                                                                                                                   |   |                     |             |     |  |   |