

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5541</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820606496                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                  | <b>Technician Mobile :</b>                                                                          | 8080922984                                                                            |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                                                                         | 24-05-2022 03:08:44                                                                                 |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Sai Krupa                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Customer's Mobile :                                                                                                                                              | 9820606496                                                                                          | Name :                                                                                | Skylone New Site |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                  | Type :                                                                                              |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | old cameras cable cut need to do Re installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 3 cameras cable cut rejoint and use 100 meter cable working ok one camera no vedeo issue resolved .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 3 cameras cable cut rejoint and use 100 meter cable working ok one camera no vedeo issue resolved .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-05-2022 05:34:11</td><td>Atique Salmani</td><td>Completed</td><td>3 cameras cable cut rejoint and use 100 meter cable working ok one camera no vedeo issue resolved .</td><td></td></tr><tr><td>24-05-2022 03:09:02</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>24-05-2022 03:08:44</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign            | 24-05-2022 05:34:11                                                                                                                                       | Atique Salmani      | Completed    | 3 cameras cable cut rejoint and use 100 meter cable working ok one camera no vedeo issue resolved .                                                              |  | 24-05-2022 03:09:02 | Atique Salmani | New |  | - | 24-05-2022 03:08:44 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                                                           | Remark                                                                                              | Sign                                                                                  |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 24-05-2022 05:34:11                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                                        | 3 cameras cable cut rejoint and use 100 meter cable working ok one camera no vedeo issue resolved . |  |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 24-05-2022 03:09:02                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                              |                                                                                                     | -                                                                                     |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 24-05-2022 03:08:44                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                              |                                                                                                     | -                                                                                     |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-07-2021 10:32:52</td><td>Siddhesh Chavan</td><td>dvr install and online done and all camera working ok and drives add to Shailesh sir phone and hik contact I'd sshah050195@gmail.com password = admin@123</td></tr><tr><td>07-07-2021 09:59:45</td><td>Ravi Rajbhar</td><td>DVR beep sound issue resolved but net disconnected it is saund DVR and 3 camera cable jouind and ok working all camera but online pending bcz check DVR net port</td></tr></tbody></table>                                         |                                                                                                                                                                  |                                                                                                     |                                                                                       |                  | Date Time | Technician Name | Remark | 08-07-2021 10:32:52 | Siddhesh Chavan | dvr install and online done and all camera working ok and drives add to Shailesh sir phone and hik contact I'd sshah050195@gmail.com password = admin@123 | 07-07-2021 09:59:45 | Ravi Rajbhar | DVR beep sound issue resolved but net disconnected it is saund DVR and 3 camera cable jouind and ok working all camera but online pending bcz check DVR net port |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                                                           |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
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| 07-07-2021 09:59:45                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | DVR beep sound issue resolved but net disconnected it is saund DVR and 3 camera cable jouind and ok working all camera but online pending bcz check DVR net port |                                                                                                     |                                                                                       |                  |           |                 |        |                     |                 |                                                                                                                                                           |                     |              |                                                                                                                                                                  |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |