

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE15629</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|---------------------|------------------|--------------------------------------------------------------------------------------------------------|---------------------|------------------|-----------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8169342474                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Technician Name :</b>                | Tauseeph Raza                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                        | <b>Technician Mobile :</b> | 9523261090                                                                            |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                               | 23-08-2025 01:05:03        |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Mahavir Kalpavruksh J Wing - Orchid Bldg                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Customer's Mobile :</b>                                                                             | 8169342474                 | <b>Name :</b>                                                                         | Singh Sir |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                        | <b>Type :</b>              |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Product Name :</b>                   | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Complain :</b>                       | Flat no. 2910 VDP outdoor voice not able to hear - 9833463241                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Technician Comment :</b>             | VDP PROPER WORKING OK                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Remark :</b>                         | VDP PROPER WORKING OK                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                        |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-08-2025 04:13:09</td><td>TauseephRaza</td><td>Completed</td><td>VDP PROPER WORKING OK</td><td></td></tr><tr><td>23-08-2025 01:05:12</td><td>TauseephRaza</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                        |                            |                                                                                       |           | Date Time | Technician Name | Status | Remark              | Sign             | 23-08-2025 04:13:09                                                                                    | TauseephRaza        | Completed        | VDP PROPER WORKING OK                         |  | 23-08-2025 01:05:12 | TauseephRaza | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                 | Remark                     | Sign                                                                                  |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| 23-08-2025 04:13:09                     | TauseephRaza                                                                                                                                                                                                                                                                                                                                                                                                                                 | Completed                                                                                              | VDP PROPER WORKING OK      |  |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| 23-08-2025 01:05:12                     | TauseephRaza                                                                                                                                                                                                                                                                                                                                                                                                                                 | New                                                                                                    |                            | -                                                                                     |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>12-08-2025 04:54:13</td><td>Rahul Mhapralkar</td><td>Vdp connect to lobby but indoor unit to lobby cat6 cable 4 pairs continuety issue need to change cable</td></tr><tr><td>12-08-2025 10:58:34</td><td>Rahul Mhapralkar</td><td>Indoor monitor reset nd now working normally.</td></tr></tbody></table>                             |                                                                                                        |                            |                                                                                       |           | Date Time | Technician Name | Remark | 12-08-2025 04:54:13 | Rahul Mhapralkar | Vdp connect to lobby but indoor unit to lobby cat6 cable 4 pairs continuety issue need to change cable | 12-08-2025 10:58:34 | Rahul Mhapralkar | Indoor monitor reset nd now working normally. |                                                                                       |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                 |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| 12-08-2025 04:54:13                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                             | Vdp connect to lobby but indoor unit to lobby cat6 cable 4 pairs continuety issue need to change cable |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |
| 12-08-2025 10:58:34                     | Rahul Mhapralkar                                                                                                                                                                                                                                                                                                                                                                                                                             | Indoor monitor reset nd now working normally.                                                          |                            |                                                                                       |           |           |                 |        |                     |                  |                                                                                                        |                     |                  |                                               |                                                                                       |                     |              |     |  |   |