

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
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| <b>Service Status Details : VE4697</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|--------------|---------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8169342474                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            | <b>Technician Mobile :</b>                                                                                    | 8898885764                                                                            |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>Date &amp; Time :</b>   | 03-02-2022 10:25:34                                                                                           |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Almond & Alcacia - Mahavir Kalpavruksh H&I Wing                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b> | 8169342474                                                                                                    | <b>Name :</b>                                                                         | Singh Sir |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| thane , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            | <b>Type :</b>                                                                                                 |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | VDP                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | Almond 1103 need to install vDP after repaired                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | almond 1103 new adapter installed and unite reinstall and device working OK. 550 cash collect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | almond 1103 new adapter installed and unite reinstall and device working OK. 550 cash collect.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                               |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-02-2022 04:37:23</td><td>Neeraj Chauhan</td><td>Completed</td><td>almond 1103 new adapter installed and unite reinstall and device working OK. 550 cash collect.</td><td></td></tr><tr><td>22-02-2022 01:46:08</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2022 02:21:40</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2022 12:52:35</td><td>Neeraj Chauhan</td><td>Work Pending</td><td>vdp out door camera and power adapter take to office for checking and adapter physical damage for client side</td><td></td></tr><tr><td>03-02-2022 10:26:12</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>03-02-2022 10:25:34</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                                               |                                                                                       |           | Date Time | Technician Name | Status | Remark | Sign | 22-02-2022 04:37:23 | Neeraj Chauhan | Completed | almond 1103 new adapter installed and unite reinstall and device working OK. 550 cash collect. |  | 22-02-2022 01:46:08 | Neeraj Chauhan | New |  | - | 19-02-2022 02:21:40 | Neeraj Chauhan | New |  | - | 03-02-2022 12:52:35 | Neeraj Chauhan | Work Pending | vdp out door camera and power adapter take to office for checking and adapter physical damage for client side |  | 03-02-2022 10:26:12 | Neeraj Chauhan | New |  | - | 03-02-2022 10:25:34 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Status                     | Remark                                                                                                        | Sign                                                                                  |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 22-02-2022 04:37:23                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                  | almond 1103 new adapter installed and unite reinstall and device working OK. 550 cash collect.                |  |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 22-02-2022 01:46:08                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                        |                                                                                                               | -                                                                                     |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 19-02-2022 02:21:40                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                        |                                                                                                               | -                                                                                     |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 03-02-2022 12:52:35                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Work Pending               | vdp out door camera and power adapter take to office for checking and adapter physical damage for client side |  |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 03-02-2022 10:26:12                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                        |                                                                                                               | -                                                                                     |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 03-02-2022 10:25:34                    | Neeraj Chauhan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                        |                                                                                                               | -                                                                                     |           |           |                 |        |        |      |                     |                |           |                                                                                                |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |                     |                |              |                                                                                                               |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |

| <b>Previous<br/>Complain History<br/>:</b> | Date Time           | Technician Name | Remark                                                          |
|--------------------------------------------|---------------------|-----------------|-----------------------------------------------------------------|
|                                            | 21-02-2022 10:50:34 |                 |                                                                 |
|                                            | 12-02-2022 10:38:17 | Neeraj Chauhan  | door phone set Installation done working okk. 750 cash collect. |