

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK961																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9773617649																								
Technician Name :	Shubham Bhojne		Technician Mobile :	9136841707																					
Ticket Type :	New Installation	Date & Time :	18-09-2019 06:27:04																						
Vendor Details :																									
Company Name/Client Name :	Silverlink Technologies Pvt. Ltd.	Customer's Mobile :	9773617649	Name :	Silverlink Technologies Pvt. Ltd.																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Antivirus																								
Complain :	cash pick + 8 port power supply																								
Technician Comment :	cash collect 3400 smps given																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	cash collect 3400 smps given																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-09-2019 06:45:11</td><td>ShubhamBhojne</td><td>Completed</td><td>cash collect 3400 smps given</td><td></td></tr><tr><td>18-09-2019 06:27:08</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr><tr><td>18-09-2019 06:27:04</td><td>ShubhamBhojne</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-09-2019 06:45:11	ShubhamBhojne	Completed	cash collect 3400 smps given		18-09-2019 06:27:08	ShubhamBhojne	New		-	18-09-2019 06:27:04	ShubhamBhojne	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-08-2019 12:25:52</td><td>BasuRaj</td><td>1 logitech mouse given back, scroll and button issue</td></tr><tr><td>22-08-2019 07:44:02</td><td>Dhiraj ManeMane</td><td>Call on Time : 6:45 To 7:00 PM Call Assigned : Ruchi Madam Comp Name : Silver Link Technologies Pvt Ltd. User Name : Raj Kumar Work : New Dell Adopter Delivery Status : Done Two Adopter Details : 1) SN : CN-0MGJN9-LOC00-95N-2907-A08 2)SN: CN-0MGJN9-LOC00-95N - 3A06-A08 This Adopter Hand over user Raj Kumar Exiting Adopter Return Hand over to Royal Computer Adopter Details : 1) CN-06TM1C-LOC00-94R-1B8E-A10 2) CN-067M1C-LOC00-94R-19C7-A10 This Adopter return hand over to Royal Computer</td></tr></tbody></table>					Date Time	Technician Name	Remark	29-08-2019 12:25:52	BasuRaj	1 logitech mouse given back, scroll and button issue	22-08-2019 07:44:02	Dhiraj ManeMane	Call on Time : 6:45 To 7:00 PM Call Assigned : Ruchi Madam Comp Name : Silver Link Technologies Pvt Ltd. User Name : Raj Kumar Work : New Dell Adopter Delivery Status : Done Two Adopter Details : 1) SN : CN-0MGJN9-LOC00-95N-2907-A08 2)SN: CN-0MGJN9-LOC00-95N - 3A06-A08 This Adopter Hand over user Raj Kumar Exiting Adopter Return Hand over to Royal Computer Adopter Details : 1) CN-06TM1C-LOC00-94R-1B8E-A10 2) CN-067M1C-LOC00-94R-19C7-A10 This Adopter return hand over to Royal Computer											
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