

B K Infotech

Regd. Office : 506 Swapna Siddhi, Akurli Road, kandivali East Mumbai - 400 064, India.
Support : | W : <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1170																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9860062992																								
Technician Name :	Mayur Pitale		Technician Mobile :	9136841703																					
Ticket Type :	Complain	Date & Time :	06-11-2019 12:58:49																						
Vendor Details :																									
Company Name/Client Name :	Sigma Technologies	Customer's Mobile :	9860062992	Name :	Sigma Technologies Rajiv																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Computer																								
Complain :	server issue																								
Technician Comment :	sigma server smps problem found quote already sent to customer																								
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :	sigma server smps problem found quote already sent to customer																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-11-2019 06:27:47</td><td>Mayur Pitale</td><td>Completed</td><td>sigma server smps problem found quote already sent to customer</td><td></td></tr><tr><td>06-11-2019 12:58:56</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr><tr><td>06-11-2019 12:58:49</td><td>Mayur Pitale</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-11-2019 06:27:47	Mayur Pitale	Completed	sigma server smps problem found quote already sent to customer		06-11-2019 12:58:56	Mayur Pitale	New		-	06-11-2019 12:58:49	Mayur Pitale	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-10-2019 12:51:54</td><td>Mayur Pitale</td><td></td></tr><tr><td>20-06-2019 02:40:19</td><td>Mayur Pitale</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	18-10-2019 12:51:54	Mayur Pitale		20-06-2019 02:40:19	Mayur Pitale												
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20-06-2019 02:40:19	Mayur Pitale																								