




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10771</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9920444224																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-02-2024 11:03:29																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Siddhie Shah	Customer's Mobile :	9920444224	Name :	Siddhie Madam															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	cameras offline issue																			
<b>Technician Comment :</b>	There was NVR offline becz NVR was on DHCP so login NVR in cellphone and done on static all working ok.																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	There was NVR offline becz NVR was on DHCP so login NVR in cellphone and done on static all working ok.																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-02-2024 05:59:29</td><td>Atique Salmani</td><td>Completed</td><td>There was NVR offline becz NVR was on DHCP so login NVR in cellphone and done on static all working ok.</td><td></td></tr><tr><td>13-02-2024 10:43:06</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-02-2024 05:59:29	Atique Salmani	Completed	There was NVR offline becz NVR was on DHCP so login NVR in cellphone and done on static all working ok.		13-02-2024 10:43:06	Atique Salmani	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-06-2023 03:10:56</td><td>MayurYadav</td><td>Camera online done Jio router ip address change</td></tr><tr><td>23-05-2023 10:09:10</td><td>Siddhesh Chavan</td><td>vdp power button off reon button and vdp working OK</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-06-2023 03:10:56	MayurYadav	Camera online done Jio router ip address change	23-05-2023 10:09:10	Siddhesh Chavan	vdp power button off reon button and vdp working OK						
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