# Vallabh Enterprises

**Regd. Office** : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W** : www.vallabhenterprises.com
**E** : vallabhsecure@yahoo.co.in

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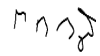
|---|---|---|---|---|---|
| **Service Status Details :** VE16099 | | | | | |
| **Priority :** | Low | | | | |
| **Created By :** | Admin - Apurva Vajaria | | | | |
| **Complaint Mob. No. :** | 9167564614 | | | | |
| **Technician Name :** | Neeraj Chauhan | | **Technician Mobile :** | 8898885764 | |
| **Ticket Type :** | Complain | **Date & Time :** | 28-10-2025 11:51:04 | | |
| **Vendor Details :** | | | | | |
| Company Name/Client Name : | Mahavir Vista Thane | Customer's Mobile : | 9167564614 | Name : | Siddharth Sir |
| **Address :** | | | | | |
| Mumbai , , , , Maharashtra | | | | | |
| **AMC Details :** | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | |
| **Product Name :** | CCTV | | | | |
| **Complain :** | 1 NVR offline issue | | | | |
| **Technician Comment :** | galleria 2 camera cable folty 1 camera stand damage 1 camera reinstall 3 camera angle set To camera handover by client | | | | |
| **Complain Operator :** | Desktop - Apurva Vajaria | | | | |
| **Remark :** | galleria 2 camera cable folty 1 camera stand damage 1 camera reinstall 3 camera angle set To camera handover by client | | | | |

**Status History :**

| Date Time | Technician Name | Status | Remark | Sign |
|---|---|---|---|---|
| 12-11-2025 05:38:44 | Neeraj Chauhan | Completed | galleria 2 camera cable folty 1 camera stand damage 1 camera reinstall 3 camera angle set To camera handover by client |  |
| 12-11-2025 11:18:56 | Neeraj Chauhan | New | | - |
| 06-11-2025 07:14:27 | Neeraj Chauhan | Work Pending | NVR online Port forwarding issue | |
| 06-11-2025 04:31:29 | Neeraj Chauhan | New | | - |
| 03-11-2025 10:50:52 | Neeraj Chauhan | New | | - |
| 30-10-2025 06:28:12 | Neeraj Chauhan | Client Side | Working pending because internet problem | |
| 30-10-2025 10:59:14 | Neeraj Chauhan | New | | - |
| 29-10-2025 01:49:30 | Neeraj Chauhan | New | | - |
| 28-10-2025 02:03:04 | Neeraj Chauhan | Work Pending | Gate no 4 NVR online issue work pending | |
| 28-10-2025 11:51:54 | Neeraj Chauhan | New | | - |

**Previous Complain History :**

| Date Time | Technician Name | Remark |
|---|---|---|
| 25-10-2025 10:31:07 | Govardhan Kumar | We have checked cctv system and found wifi was off due to this DVR was offline now all working proper. |
| 31-07-2025 10:36:33 | Rahul Mhapralkar | Device offline issue resolved now working normally |