




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14295</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9167564614																								
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-03-2025 07:15:09																						
<b>Vendor Details :</b>																									
<b>Company Name/Client Name :</b>	Mahavir Vista Thane	<b>Customer's Mobile :</b>	9167564614	<b>Name :</b>	Siddharth Sir																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																						
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	18 cameras off issue																								
<b>Technician Comment :</b>	Both nvr check one nvr 10 cmaera ok working done online pending bcz poe switch issue And second nvr 12 cmaera ok working done and online ok working done And faulty poe switch collatt																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Both nvr check one nvr 10 cmaera ok working done online pending bcz poe switch issue And second nvr 12 cmaera ok working done and online ok working done And faulty poe switch collatt																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-03-2025 05:33:49</td><td>Ravi Rajbhar</td><td>Completed</td><td>Both nvr check one nvr 10 cmaera ok working done online pending bcz poe switch issue And second nvr 12 cmaera ok working done and online ok working done And faulty poe switch collatt</td><td></td></tr><tr><td>19-03-2025 10:21:56</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>15-03-2025 07:15:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	19-03-2025 05:33:49	Ravi Rajbhar	Completed	Both nvr check one nvr 10 cmaera ok working done online pending bcz poe switch issue And second nvr 12 cmaera ok working done and online ok working done And faulty poe switch collatt		19-03-2025 10:21:56	Ravi Rajbhar	New		-	15-03-2025 07:15:16	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>20-03-2025 06:50:18</td><td>Rahul Mhapralkar</td><td>New poe switch installed in rack but media converter is not working taken for repair</td></tr><tr><td>23-12-2024 12:03:37</td><td>Rahul Mhapralkar</td><td>Total 9 camera online to NVR and NVR active for mobile its now working normally.</td></tr></tbody></table>					Date Time	Technician Name	Remark	20-03-2025 06:50:18	Rahul Mhapralkar	New poe switch installed in rack but media converter is not working taken for repair	23-12-2024 12:03:37	Rahul Mhapralkar	Total 9 camera online to NVR and NVR active for mobile its now working normally.											
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