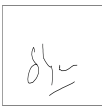
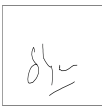
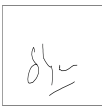


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5469</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|-----------|-----------|-----------------|--------|--------|------|---------------------|----------------|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 8108171071                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                            | <b>Technician Mobile :</b>                                                                                                                                                            | 8080922984                                                                            |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Call Basis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>   | 16-05-2022 12:58:16                                                                                                                                                                   |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>      | Shyam Solicitors Bunglow                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | <b>Customer's Mobile :</b> | 8108171071                                                                                                                                                                            | <b>Name :</b>                                                                         | Shyam Sir |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                            | <b>Type :</b>                                                                                                                                                                         |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | need to do online - 750/- visiting charges                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | dvr online done and working ok also 2 cameras cable check aand changed bnc connector 4 nos 1 working ok 2 nd vedeo cable faulty 4 mobile online done dvr user admin password dmin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | dvr online done and working ok also 2 cameras cable check aand changed bnc connector 4 nos 1 working ok 2 nd vedeo cable faulty 4 mobile online done dvr user admin password dmin@123                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-05-2022 05:23:26</td><td>Atique Salmani</td><td>Completed</td><td>dvr online done and working ok also 2 cameras cable check aand changed bnc connector 4 nos 1 working ok 2 nd vedeo cable faulty 4 mobile online done dvr user admin password dmin@123</td><td></td></tr><tr><td>16-05-2022 12:58:48</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>16-05-2022 12:58:16</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                                                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Status | Remark | Sign | 16-05-2022 05:23:26 | Atique Salmani | Completed | dvr online done and working ok also 2 cameras cable check aand changed bnc connector 4 nos 1 working ok 2 nd vedeo cable faulty 4 mobile online done dvr user admin password dmin@123 |  | 16-05-2022 12:58:48 | Atique Salmani | New |  | - | 16-05-2022 12:58:16 | Atique Salmani | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Status                     | Remark                                                                                                                                                                                | Sign                                                                                  |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 16-05-2022 05:23:26                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Completed                  | dvr online done and working ok also 2 cameras cable check aand changed bnc connector 4 nos 1 working ok 2 nd vedeo cable faulty 4 mobile online done dvr user admin password dmin@123 |  |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 16-05-2022 12:58:48                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                        |                                                                                                                                                                                       | -                                                                                     |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| 16-05-2022 12:58:16                    | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | New                        |                                                                                                                                                                                       | -                                                                                     |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            |                                                                                                                                                                                       |                                                                                       |           | Date Time | Technician Name | Remark |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Remark                     |                                                                                                                                                                                       |                                                                                       |           |           |                 |        |        |      |                     |                |           |                                                                                                                                                                                       |                                                                                       |                     |                |     |  |   |                     |                |     |  |   |