







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE14469</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9324455881																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	11-04-2025 10:25:36																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Esplanade Education Society	<b>Customer's Mobile :</b>	9324455881	<b>Name :</b>	Shweta Mam																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	Access																													
<b>Complain :</b>	Biometric issue software not working - 750/- visiting charges																													
<b>Technician Comment :</b>	Biometric attendance data download issue resolved and ok working done and data given to pendrive and 750 cash colle																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Biometric attendance data download issue resolved and ok working done and data given to pendrive and 750 cash colle																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-04-2025 10:54:30</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance data download issue resolved and ok working done and data given to pendrive and 750 cash colle</td><td></td></tr><tr><td>12-04-2025 10:45:29</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>11-04-2025 11:03:20</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Data download pending bcz lights not this site and essl biometric data capacity full then data delete and ok working</td><td></td></tr><tr><td>11-04-2025 10:25:45</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-04-2025 10:54:30	Ravi Rajbhar	Completed	Biometric attendance data download issue resolved and ok working done and data given to pendrive and 750 cash colle		12-04-2025 10:45:29	Ravi Rajbhar	New		-	11-04-2025 11:03:20	Ravi Rajbhar	Work Pending	Data download pending bcz lights not this site and essl biometric data capacity full then data delete and ok working		11-04-2025 10:25:45	Ravi Rajbhar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	03-07-2024 12:20:58	Ravi Rajbhar	Ravi visited on 05.07.2024 only pc checked other work madam said will do by self
	01-12-2023 02:52:50	MayurYadav	Essl software install in computer desktop