## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE7695   |   |                        |   |           |   |        |
|-----------------------------------|---|------------------------|---|-----------|---|--------|
| Priority:                         | Low   |                        |   |           |   |        |
| Created By:                       | Admin - Apurva Vajaria  |                        |   |           |   |        |
| Complaint Mob.                    | 9867182981  |                        |   |           |   |        |
| Technician Name                   | Siddhesh Chavan   |                        | Technician Mobile   |           | 8080922985                                      |        |
| Ticket Type :                     | Complain  | Date & Time:           | 21-02-2023 12:18:41   |           |   |        |
| Vendor Details :                  |   |                        |   |           |   |        |
| Company<br>Name/Client Name :     | Chheda Group<br>(Parasnath<br>Enterprises<br>Builders &<br>Developers | Customer's Mobile<br>: | 9867182981  |           | Name :  | Shweta |
| Address:                          |   |                        |   |           |   |        |
| Mumbai , , , , Maharashtra        |   |                        |   |           |   |        |
| AMC Details :                     |   |                        |   |           |   |        |
| Expiry Date :                     | 01-01-1970 05:30:00   | Type:                  |   |           |   |        |
| Product Name:                     | CCTV  |                        |   |           |   |        |
| Complain:                         | 1 camera off issue and some network crimping issue                    |                        |   |           |   |        |
| Technician<br>Comment :           | all camera working ok and one lan cable crimping done and working ok  |                        |   |           |   |        |
| Complain<br>Operator :            | Desktop - Apurva Vajaria  |                        |   |           |   |        |
| Remark:                           | all camera working ok and one lan cable crimping done and working ok  |                        |   |           |   |        |
| <b>Status History</b> :           | Date Time   | Technician Name        | e Status  |           | Remark  | Sign   |
|                                   | 21-02-2023 03:14:01   | Siddhesh Chavan        | Completed   | one lan c | a working ok and<br>able crimping<br>working ok | AR Gal |
|                                   | 21-02-2023 12:18:51   | Siddhesh Chavan        | New   |           |   | -      |
| Previous<br>Complain History<br>: | Date Time   | Technician Name        | Remark  |           |   |        |
|                                   | 16-02-2023 11:00:49   | YogeshDesai            | Online done in pankil sir and Tejas sir on desktop of skylon site . Dbobi ghat site of Andheri East site pending . Dvr is offline . Only one dvr online done. |           |   |        |
|                                   | 15-12-2022 10:45:01   | Ravi Rajbhar           | 2 tb hdd remove and hondover to riten bhai confrim to Tejas sir and new 2tb hdd install and ok working recoding check   |           |   |        |