




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10130																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9867182981																													
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																										
Ticket Type :	Complain	Date & Time :	27-11-2023 12:42:22																											
Vendor Details :																														
Company Name/Client Name :	Chheda Group (Parasnath Enterprises Builders & Developers	Customer's Mobile :	9867182981	Name :	Shweta																									
Address :																														
Mumbai , , , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	Some ip issue due to this internet getting off																													
Technician Comment :	all camera IP is static and nvr IP address is static and all camera working OK																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	all camera IP is static and nvr IP address is static and all camera working OK																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-11-2023 01:54:57</td><td>Siddhesh Chavan</td><td>Closed</td><td></td><td>-</td></tr><tr><td>27-11-2023 07:14:53</td><td>Siddhesh Chavan</td><td>Completed</td><td>all camera IP is static and nvr IP address is static and all camera working OK</td><td></td></tr><tr><td>27-11-2023 05:12:04</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>27-11-2023 05:09:30</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-11-2023 01:54:57	Siddhesh Chavan	Closed		-	27-11-2023 07:14:53	Siddhesh Chavan	Completed	all camera IP is static and nvr IP address is static and all camera working OK		27-11-2023 05:12:04	Siddhesh Chavan	New		-	27-11-2023 05:09:30	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>13-10-2023 10:30:58</td><td>Ravi Rajbhar</td><td>new epbax system install with programing done and ok working incoming and outgoing call check all ex. number ok working and old system hondover to client</td></tr><tr><td>04-09-2023 12:40:06</td><td>Ravi Rajbhar</td><td>biometric divice hang issue resloved and ok working done and old logs delete and one new ex. no. sarvey done need to change epbax systam 4/14 line bcz old systam 8 to 8 ex. used</td></tr></tbody></table>					Date Time	Technician Name	Remark	13-10-2023 10:30:58	Ravi Rajbhar	new epbax system install with programing done and ok working incoming and outgoing call check all ex. number ok working and old system hondover to client	04-09-2023 12:40:06	Ravi Rajbhar	biometric divice hang issue resloved and ok working done and old logs delete and one new ex. no. sarvey done need to change epbax systam 4/14 line bcz old systam 8 to 8 ex. used																
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