




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE2151																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9821141294																								
Technician Name :	Siddhesh Chavan		Technician Mobile :	8080922985																					
Ticket Type :	Complain	Date & Time :	02-11-2020 10:52:34																						
Vendor Details :																									
Company Name/Client Name :	New Shreeji CHSL	Customer's Mobile :	9821141294	Name :	Shuaeb																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	31-08-2020 12:00:00		Type :	Non-Comprehensive																					
Product Name :	Time And Attendance																								
Complain :	bio matric issue and also check camers																								
Technician Comment :	biomateric machine switch issue solved and cable change and working ok and 1 camera no video issue solved and 3 camera flchivate issue solved																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	biomateric machine switch issue solved and cable change and working ok and 1 camera no video issue solved and 3 camera flchivate issue solved																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-11-2020 11:11:12</td><td>Siddhesh Chavan</td><td>Completed</td><td>biomateric machine switch issue solved and cable change and working ok and 1 camera no video issue solved and 3 camera flchivate issue solved</td><td></td></tr><tr><td>02-11-2020 10:52:53</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>02-11-2020 10:52:34</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-11-2020 11:11:12	Siddhesh Chavan	Completed	biomateric machine switch issue solved and cable change and working ok and 1 camera no video issue solved and 3 camera flchivate issue solved		02-11-2020 10:52:53	Siddhesh Chavan	New		-	02-11-2020 10:52:34	Siddhesh Chavan	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>14-08-2020 05:50:38</td><td>Siddhesh Chavan</td><td></td></tr><tr><td>10-08-2020 03:24:40</td><td>AnilYadav</td><td>One camera not working because connection was dead. I do reconnection then camera is working.</td></tr></tbody></table>					Date Time	Technician Name	Remark	14-08-2020 05:50:38	Siddhesh Chavan		10-08-2020 03:24:40	AnilYadav	One camera not working because connection was dead. I do reconnection then camera is working.											
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