




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE1093 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|--------|-----------|-----------------|--------|---------------------|-----------------|--|---------------------|----------------|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9821141294 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Zainul Shaikh | | Technician Mobile : | 8080922971 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 06-02-2020 02:57:34 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | New Shreeji CHSL | Customer's Mobile : | 9821141294 | Name : | Shuaeb | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 31-08-2020 12:00:00 | | Type : | Non-Comprehensive | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | cctv lift camera issue | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | Connection properly done from tv side. but still under observation | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | Connection properly done from tv side. but still under observation | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-02-2020 05:26:00</td><td>ZainulShaikh</td><td>Completed</td><td>Connection properly done from tv side. but still under observation</td><td></td></tr><tr><td>06-02-2020 02:57:50</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr><tr><td>06-02-2020 02:57:34</td><td>ZainulShaikh</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 06-02-2020 05:26:00 | ZainulShaikh | Completed | Connection properly done from tv side. but still under observation |  | 06-02-2020 02:57:50 | ZainulShaikh | New | | - | 06-02-2020 02:57:34 | ZainulShaikh | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-02-2021 10:29:35</td><td>Siddhesh Chavan</td><td>one camera no video issue resolved and biometric beep sound issue resolved and all camera working ok</td></tr><tr><td>15-01-2021 02:29:08</td><td>Atique Salmani</td><td>reinstalled lock issue resolved.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 18-02-2021 10:29:35 | Siddhesh Chavan | one camera no video issue resolved and biometric beep sound issue resolved and all camera working ok | 15-01-2021 02:29:08 | Atique Salmani | reinstalled lock issue resolved. | | | | | | | | | | | |
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