




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1984</b> |  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|--|--|---|-----------------------------|---|------------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|----------------|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | High   |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821141294   |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan  |   | <b>Technician Mobile :</b>  | 8080922985  |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>  | 08-10-2020 02:41:29         |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Graphite Brand Solutions   | <b>Customer's Mobile :</b>  | 9821141294                  | <b>Name :</b>   | Shuaeb Sir |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra             |  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00  |   | <b>Type :</b>               |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | VDP  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | Continuously led in camera issue   |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | vdp working ok no led issue  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | vdp working ok no led issue  |   |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-10-2020 03:36:21</td><td>Siddhesh Chavan</td><td>Completed</td><td>vdp working ok no led issue</td><td></td></tr><tr><td>08-10-2020 02:41:44</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>08-10-2020 02:41:29</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |   |                             |   |            | Date Time | Technician Name | Status | Remark              | Sign           | 10-10-2020 03:36:21   | Siddhesh Chavan     | Completed      | vdp working ok no led issue  |  | 08-10-2020 02:41:44 | Siddhesh Chavan | New |  | - | 08-10-2020 02:41:29 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name  | Status  | Remark                      | Sign  |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-10-2020 03:36:21                    | Siddhesh Chavan  | Completed   | vdp working ok no led issue |  |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-10-2020 02:41:44                    | Siddhesh Chavan  | New   |                             | -   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 08-10-2020 02:41:29                    | Siddhesh Chavan  | New   |                             | -   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-10-2020 01:31:29</td><td>Atique Salmani</td><td>indoor n out door changed and alsobdvr settings done on motion recording and keep on observation.</td></tr><tr><td>28-09-2020 01:29:58</td><td>Atique Salmani</td><td>installed vdp and motion recording on also auto capture images. working ok</td></tr></tbody></table>   |   |                             |   |            | Date Time | Technician Name | Remark | 10-10-2020 01:31:29 | Atique Salmani | indoor n out door changed and alsobdvr settings done on motion recording and keep on observation. | 28-09-2020 01:29:58 | Atique Salmani | installed vdp and motion recording on also auto capture images. working ok |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name  | Remark  |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-10-2020 01:31:29                    | Atique Salmani   | indoor n out door changed and alsobdvr settings done on motion recording and keep on observation. |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-09-2020 01:29:58                    | Atique Salmani   | installed vdp and motion recording on also auto capture images. working ok                        |                             |   |            |           |                 |        |                     |                |   |                     |                |  |   |                     |                 |     |  |   |                     |                 |     |  |   |