

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE11327 |                                                                                                                                                                                                                                                                                                                                       |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
|----------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------|---------------------|------------|---------------|-----------|-----------------|--------|---------------------|---------------|-------------------------------|---------------------|-----------------|-------------------------------------------------|---|---------------------|---------------|-----|--|---|
| Priority :                       | Low                                                                                                                                                                                                                                                                                                                                   |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Created By :                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Complaint Mob. No. :             | 7498208521                                                                                                                                                                                                                                                                                                                            |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Technician Name :                | Santosh Pathak                                                                                                                                                                                                                                                                                                                        |                                                 | Technician Mobile : | 8080922980 |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Ticket Type :                    | New Installation                                                                                                                                                                                                                                                                                                                      | Date & Time :                                   | 06-04-2024 02:51:17 |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Vendor Details :                 |                                                                                                                                                                                                                                                                                                                                       |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Company Name/Client Name :       | Sonam Tapti Society Bhayander                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                             | 7498208521          | Name :     | Shrinivas Sir |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Address :                        |                                                                                                                                                                                                                                                                                                                                       |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Mumbai , , , Maharashtra         |                                                                                                                                                                                                                                                                                                                                       |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| AMC Details :                    |                                                                                                                                                                                                                                                                                                                                       |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Expiry Date :                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                   |                                                 | Type :              |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Product Name :                   | Access                                                                                                                                                                                                                                                                                                                                |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Complain :                       | 2 Biometric device with lock installation                                                                                                                                                                                                                                                                                             |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Technician Comment :             |                                                                                                                                                                                                                                                                                                                                       |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Complain Operator :              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                              |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Remark :                         | Biometric device installation done and all flat members fingers also added by TUKARAM on 14.04.2024                                                                                                                                                                                                                                   |                                                 |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Status History :                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>19-04-2024 03:04:53</td><td>SantoshPathak</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-04-2024 02:52:30</td><td>SantoshPathak</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                 |                     |            |               | Date Time | Technician Name | Status | Remark              | Sign          | 19-04-2024 03:04:53           | SantoshPathak       | Completed       |                                                 | - | 06-04-2024 02:52:30 | SantoshPathak | New |  | - |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                       | Status                                          | Remark              | Sign       |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| 19-04-2024 03:04:53              | SantoshPathak                                                                                                                                                                                                                                                                                                                         | Completed                                       |                     | -          |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| 06-04-2024 02:52:30              | SantoshPathak                                                                                                                                                                                                                                                                                                                         | New                                             |                     | -          |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| Previous Complain History :      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-04-2024 04:55:47</td><td>PrashantSaroj</td><td>1..(2)12 volt adaptor install</td></tr><tr><td>19-04-2024 03:09:53</td><td>Siddhesh Chavan</td><td>both wing lock and Biometric machine working ok</td></tr></tbody></table> |                                                 |                     |            |               | Date Time | Technician Name | Remark | 23-04-2024 04:55:47 | PrashantSaroj | 1..(2)12 volt adaptor install | 19-04-2024 03:09:53 | Siddhesh Chavan | both wing lock and Biometric machine working ok |   |                     |               |     |  |   |
| Date Time                        | Technician Name                                                                                                                                                                                                                                                                                                                       | Remark                                          |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| 23-04-2024 04:55:47              | PrashantSaroj                                                                                                                                                                                                                                                                                                                         | 1..(2)12 volt adaptor install                   |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |
| 19-04-2024 03:09:53              | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                       | both wing lock and Biometric machine working ok |                     |            |               |           |                 |        |                     |               |                               |                     |                 |                                                 |   |                     |               |     |  |   |