

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1099</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------|----------|-----------|-----------------|--------|---------------------|-----------|---------------------|---------------|-----|--|---|---------------------|---------------|--------------|----------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|---------------|-----|--|---|---------------------|---------------|-----|--|---|
| <b>Priority :</b>                      | High                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820749570                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Name :</b>               | Falguni Chheda                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                            | <b>Technician Mobile :</b>                               | 8080922987                                                                            |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>   | 07-02-2020 11:55:12                                      |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Company Name/Client Name :</b>      | Vivek Bhole Architect-Home                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b> | 9820749570                                               | <b>Name :</b>                                                                         | Shrikant |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                            | <b>Type :</b>                                            |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain :</b>                      | cameras need to reinstall                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Technician Comment :</b>            | 8 chanla dvr and 2 power supply and 6 camera ,500 gb HDD                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Remark :</b>                        | 8 chanla dvr and 2 power supply and 6 camera ,500 gb HDD quote sent order hold..@falguni                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-02-2020 06:45:43</td><td>FalguniChheda</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2020 01:03:39</td><td>FalguniChheda</td><td>Work Pending</td><td>8 chanla dvr and 2 power supply and 6 camera ,500 gb HDD</td><td></td></tr><tr><td>07-02-2020 11:56:02</td><td>FalguniChheda</td><td>New</td><td></td><td>-</td></tr><tr><td>07-02-2020 11:55:13</td><td>FalguniChheda</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |                                                          |                                                                                       |          | Date Time | Technician Name | Status | Remark              | Sign      | 07-02-2020 06:45:43 | FalguniChheda | New |  | - | 07-02-2020 01:03:39 | FalguniChheda | Work Pending | 8 chanla dvr and 2 power supply and 6 camera ,500 gb HDD |  | 07-02-2020 11:56:02 | FalguniChheda | New |  | - | 07-02-2020 11:55:13 | FalguniChheda | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                     | Remark                                                   | Sign                                                                                  |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 07-02-2020 06:45:43                    | FalguniChheda                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                        |                                                          | -                                                                                     |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 07-02-2020 01:03:39                    | FalguniChheda                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Work Pending               | 8 chanla dvr and 2 power supply and 6 camera ,500 gb HDD |  |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 07-02-2020 11:56:02                    | FalguniChheda                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                        |                                                          | -                                                                                     |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 07-02-2020 11:55:13                    | FalguniChheda                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                        |                                                          | -                                                                                     |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-02-2020 03:16:51</td><td>YashDoshi</td><td></td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |                                                          |                                                                                       |          | Date Time | Technician Name | Remark | 11-02-2020 03:16:51 | YashDoshi |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                     |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |
| 11-02-2020 03:16:51                    | YashDoshi                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                            |                                                          |                                                                                       |          |           |                 |        |                     |           |                     |               |     |  |   |                     |               |              |                                                          |                                                                                       |                     |               |     |  |   |                     |               |     |  |   |