

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6620</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------|----------------------------|------------|--------------|-----------|-----------------|--------|---------------------|------|---------------------|---------------------|-----------------|------------------------------------------------------------------------------------------------|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820858207                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                | <b>Technician Mobile :</b> | 9664609225 |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Date &amp; Time :</b>                                                                       | 18-10-2022 04:02:32        |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Net Technologies                                                                                                                                                                                                                                                                                                                                                                                                                         | Customer's Mobile :                                                                            | 9820858207                 | Name :     | Shrenik Bhai |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , 400022 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                | Type :                     |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | Jigar sir ofc - 1 camera off issue                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | reconnect RJ45 both side camera recording under observation                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-10-2022 04:31:46</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>18-10-2022 04:02:48</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>18-10-2022 04:02:32</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                |                            |            |              | Date Time | Technician Name | Status | Remark              | Sign | 20-10-2022 04:31:46 | Prashant Nikalje    | Completed       |                                                                                                | - | 18-10-2022 04:02:48 | Prashant Nikalje | New |  | - | 18-10-2022 04:02:32 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Status                                                                                         | Remark                     | Sign       |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 20-10-2022 04:31:46                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | Completed                                                                                      |                            | -          |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 18-10-2022 04:02:48                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                            |                            | -          |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 18-10-2022 04:02:32                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                         | New                                                                                            |                            | -          |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-09-2022 11:21:13</td><td></td><td></td></tr><tr><td>23-09-2022 10:09:44</td><td>Siddhesh Chavan</td><td>2 ip camera no video issue resolved camera discount and reconnect and camera under observation</td></tr></tbody></table>                                                                                               |                                                                                                |                            |            |              | Date Time | Technician Name | Remark | 29-09-2022 11:21:13 |      |                     | 23-09-2022 10:09:44 | Siddhesh Chavan | 2 ip camera no video issue resolved camera discount and reconnect and camera under observation |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                                                                                         |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 29-09-2022 11:21:13                    |                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 23-09-2022 10:09:44                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                          | 2 ip camera no video issue resolved camera discount and reconnect and camera under observation |                            |            |              |           |                 |        |                     |      |                     |                     |                 |                                                                                                |   |                     |                  |     |  |   |                     |                  |     |  |   |