

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4693</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
|----------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|-----------------|---------------------------------------------------------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9820858207                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>               | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                  | <b>Technician Mobile :</b>                                              | 8080922985                                                                            |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b>                                                                                                         | 01-02-2022 04:41:44                                                     |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>      | Net Technologies                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Customer's Mobile :</b>                                                                                                       | 9820858207                                                              | <b>Name :</b>                                                                         | Shrenik Bhai |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , 400022 , Maharashtra      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                  | <b>Type :</b>                                                           |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                      | sion site jigar sir - Switch need to install material at site                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>            | one new d link Poe switch install and all camera connect and working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                        | one new d link Poe switch install and all camera connect and working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                  |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-02-2022 08:02:54</td><td>Siddhesh Chavan</td><td>Completed</td><td>one new d link Poe switch install and all camera connect and working ok</td><td></td></tr><tr><td>01-02-2022 04:42:05</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>01-02-2022 04:41:44</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                  |                                                                         |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign            | 01-02-2022 08:02:54                                     | Siddhesh Chavan     | Completed       | one new d link Poe switch install and all camera connect and working ok                                                          |  | 01-02-2022 04:42:05 | Siddhesh Chavan | New |  | - | 01-02-2022 04:41:44 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Status                                                                                                                           | Remark                                                                  | Sign                                                                                  |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-02-2022 08:02:54                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                                                                                                                        | one new d link Poe switch install and all camera connect and working ok |  |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-02-2022 04:42:05                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                              |                                                                         | -                                                                                     |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 01-02-2022 04:41:44                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                                                                                                                              |                                                                         | -                                                                                     |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>10-03-2022 10:32:18</td><td>Siddhesh Chavan</td><td>one camera angle satting done and all camera working ok</td></tr><tr><td>21-01-2022 02:06:28</td><td>Siddhesh Chavan</td><td>4 camera no video issue resolved and one camera issue and dvr online done and dvr password reset and dvr password = archilite@96</td></tr></tbody></table>                                                                                                                                               |                                                                                                                                  |                                                                         |                                                                                       |              | Date Time | Technician Name | Remark | 10-03-2022 10:32:18 | Siddhesh Chavan | one camera angle satting done and all camera working ok | 21-01-2022 02:06:28 | Siddhesh Chavan | 4 camera no video issue resolved and one camera issue and dvr online done and dvr password reset and dvr password = archilite@96 |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Remark                                                                                                                           |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 10-03-2022 10:32:18                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | one camera angle satting done and all camera working ok                                                                          |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |
| 21-01-2022 02:06:28                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 4 camera no video issue resolved and one camera issue and dvr online done and dvr password reset and dvr password = archilite@96 |                                                                         |                                                                                       |              |           |                 |        |                     |                 |                                                         |                     |                 |                                                                                                                                  |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |