




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE8028</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9819049156																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	AMC visiting	<b>Date &amp; Time :</b>	04-04-2023 10:07:26																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Sotex India Pvt Ltd	Customer's Mobile :	9819049156	Name :	Shreeram Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	Ppm																			
<b>Complain :</b>	cctv/Access ppm need to do																			
<b>Technician Comment :</b>	ppm done off cctv ,access door all ok working done and biometric attendance software reinstall with configuration done ( pending client side bcz pc format)																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	ppm done off cctv ,access door all ok working done and biometric attendance software reinstall with configuration done ( pending client side bcz pc format)																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>04-04-2023 02:05:48</td><td>Ravi Rajbhar</td><td>Completed</td><td>ppm done off cctv ,access door all ok working done and biometric attendance software reinstall with configuration done ( pending client side bcz pc format)</td><td></td></tr><tr><td>04-04-2023 10:07:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	04-04-2023 02:05:48	Ravi Rajbhar	Completed	ppm done off cctv ,access door all ok working done and biometric attendance software reinstall with configuration done ( pending client side bcz pc format)		04-04-2023 10:07:38	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>25-01-2023 10:48:06</td><td>Ravi Rajbhar</td><td>Biometric attendance divice date and time set And GS sift again set in software bcz data download not getting properly report then sift change and ok working done</td></tr><tr><td>09-12-2022 10:36:59</td><td>Siddhesh Chavan</td><td>ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side</td></tr></tbody></table>					Date Time	Technician Name	Remark	25-01-2023 10:48:06	Ravi Rajbhar	Biometric attendance divice date and time set And GS sift again set in software bcz data download not getting properly report then sift change and ok working done	09-12-2022 10:36:59	Siddhesh Chavan	ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side						
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