




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7453</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9819049156																			
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																
<b>Ticket Type :</b>	Call Basis	<b>Date &amp; Time :</b>	25-01-2023 10:48:06																	
<b>Vendor Details :</b>																				
Company Name/Client Name :	Sotex India Pvt Ltd	Customer's Mobile :	9819049156	Name :	Shreeram Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
<b>Product Name :</b>	Access																			
<b>Complain :</b>	Access data issue in software																			
<b>Technician Comment :</b>	Biometric attendance divice date and time set And GS sift again set in software bcz data download not getting properly report then sift change and ok working done																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	Biometric attendance divice date and time set And GS sift again set in software bcz data download not getting properly report then sift change and ok working done																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>25-01-2023 11:50:38</td><td>Ravi Rajbhar</td><td>Completed</td><td>Biometric attendance divice date and time set And GS sift again set in software bcz data download not getting properly report then sift change and ok working done</td><td></td></tr><tr><td>25-01-2023 10:48:14</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	25-01-2023 11:50:38	Ravi Rajbhar	Completed	Biometric attendance divice date and time set And GS sift again set in software bcz data download not getting properly report then sift change and ok working done		25-01-2023 10:48:14	Ravi Rajbhar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-12-2022 10:36:59</td><td>Siddhesh Chavan</td><td>ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side</td></tr><tr><td>29-11-2022 10:21:35</td><td>Ravi Rajbhar</td><td>two camera on off issue resolved and ok working done canteen and conference room both camera proper connection both side main door biometric one finger to divice online check also done recoding check 8/October/22 to today going on in dvr dvr password capital Z</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-12-2022 10:36:59	Siddhesh Chavan	ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side	29-11-2022 10:21:35	Ravi Rajbhar	two camera on off issue resolved and ok working done canteen and conference room both camera proper connection both side main door biometric one finger to divice online check also done recoding check 8/October/22 to today going on in dvr dvr password capital Z						
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