Vallabh Enterprises

Service Status Details : VE7051					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819049156				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Complain	**Date & Time :**	09-12-2022 10:36:59		
Vendor Details :					
Company Name/Client Name :	Sotex India Pvt Ltd	**Customer's Mobile :**	9819049156	**Name :**	Shreeram Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Cameras app need to install in laptop Turbhe data not getting downloaded in goregoan ofc				
Technician Comment :	ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side				

Status History :

Date Time	Technician Name	Status	Remark	Sign
01-08-2023 01:08:47	Siddhesh Chavan	Completed		-
09-12-2022 12:38:42	Siddhesh Chavan	Client Side	ivms 4200 software install and dives add and all camera working ok and dvr time set and turbhe dives ip change and router page not open because password issue and need change ip in forwarding side	
09-12-2022 10:37:09	Siddhesh Chavan	New		-

Previous Complain History :

Date Time	Technician Name	Remark
29-07-2023 12:39:53	DilshadKhan	
16-05-2023 10:15:05	Prashant Nikalje	prashant old visited site 16.05.2023 ivms not showing device offline change the network ashok sir laptop, smart office software install and configure given software training