




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6958																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9819049156																			
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965																
Ticket Type :	Complain	Date & Time :	29-11-2022 10:21:35																	
Vendor Details :																				
Company Name/Client Name :	Sotex India Pvt Ltd	Customer's Mobile :	9819049156	Name :	Shreeram Sir															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	1-2 camera off issue																			
Technician Comment :	two camera on off issue resolved and ok working done canteen and conference room both camera proper connection both side main door biometric one finger to device online check also done recoding check 8/October/22 to today going on in dvr dvr password capital Z																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	two camera on off issue resolved and ok working done canteen and conference room both camera proper connection both side main door biometric one finger to device online check also done recoding check 8/October/22 to today going on in dvr dvr password capital Z																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-11-2022 10:28:47</td><td>Ravi Rajbhar</td><td>Completed</td><td>two camera on off issue resolved and ok working done canteen and conference room both camera proper connection both side main door biometric one finger to device online check also done recoding check 8/October/22 to today going on in dvr dvr password capital Z</td><td></td></tr><tr><td>29-11-2022 10:21:51</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	29-11-2022 10:28:47	Ravi Rajbhar	Completed	two camera on off issue resolved and ok working done canteen and conference room both camera proper connection both side main door biometric one finger to device online check also done recoding check 8/October/22 to today going on in dvr dvr password capital Z		29-11-2022 10:21:51	Ravi Rajbhar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	12-10-2022 12:20:12	Prashant Nikalje	update smart office suite licence key given showing how to generate report work completed
	22-09-2022 05:10:48	Prashant Nikalje	Biometric system survey - Identix device etime track software Prashant visited on 27.09.2022 - biomax device local online turbhe biomax device online on static ip goregaon and turbhe branch smart office software install and configuration done.