



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE3831</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9819049156				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	New Installation	<b>Date &amp; Time :</b>	15-09-2021 10:36:20		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Sotex India Pvt Ltd - Mahape	<b>Customer's Mobile :</b>	9819049156	<b>Name :</b>	Shreeram Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	need to install transmitter receiver				
<b>Technician Comment :</b>	new biometric attendance machine install with trasmitter divice install all ok working done and old biometric with trasmitter divice hondover to client and smart office software install desktop with all setup done data download and show in software confirm to Sandeep sir				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	new biometric attendance machine install with trasmitter divice install all ok working done and old biometric with trasmitter divice hondover to client and smart office software install desktop with all setup done data download and show in software confirm to Sandeep sir				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	08-10-2021 03:29:53	Ravi Rajbhar	Completed	new biometric attendance machine install with trasmitter divice install all ok working done and old biometric with trasmitter divice hondover to client and smart office software install desktop with all setup done data download and show in software confirm to Sandeep sir	
	08-10-2021 09:50:53	Ravi Rajbhar	New		-
	15-09-2021 05:51:33	Ravi Rajbhar	Work Pending	biometric device finger not working and 1 biometric device and 1 remote control sent office for checking.	
	15-09-2021 10:36:32	Ravi Rajbhar	New		-
	15-09-2021 10:36:20	Ravi Rajbhar	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	21-02-2022 10:27:38	Ravi Rajbhar	remote access trashmeter reinstallation done and ok working inform to Sandeep Singh sir biometric also ok working		
	19-11-2021 03:32:26	Atique Salmani	13 camera 2 biometric 2 Lock 2 exit swich 1 remote controller device 1 epbax panasonic 2 ding dong bell with swich 1 Hdmi cable and vga cable 3 amps 1 dvr 16 channel 1 piece 5 port normal network swich		