




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3383																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819049156																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	08-07-2021 10:29:40																						
Vendor Details :																									
Company Name/Client Name :	Sotex India Pvt Ltd	Customer's Mobile :	9819049156	Name :	Shreeram Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1 camera blur issue 1 camera no video not showing on tv also																								
Technician Comment :	one camera blurr issue resolved after changed bnc comctor from camera ends and total 15 cameras working ok with recording boath tv working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	one camera blurr issue resolved after changed bnc comctor from camera ends and total 15 cameras working ok with recording boath tv working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>08-07-2021 02:03:30</td><td>Atique Salmani</td><td>Completed</td><td>one camera blurr issue resolved after changed bnc comctor from camera ends and total 15 cameras working ok with recording boath tv working ok.</td><td></td></tr><tr><td>08-07-2021 10:39:39</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>08-07-2021 10:29:40</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	08-07-2021 02:03:30	Atique Salmani	Completed	one camera blurr issue resolved after changed bnc comctor from camera ends and total 15 cameras working ok with recording boath tv working ok.		08-07-2021 10:39:39	Atique Salmani	New		-	08-07-2021 10:29:40	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>29-07-2023 12:39:53</td><td>DilshadKhan</td><td></td></tr><tr><td>16-05-2023 10:15:05</td><td>Prashant Nikalje</td><td>prashant old visited site 16.05.2023 ivms not showing device offline change the network ashok sir laptop, smart office software install and configure given software training</td></tr></tbody></table>					Date Time	Technician Name	Remark	29-07-2023 12:39:53	DilshadKhan		16-05-2023 10:15:05	Prashant Nikalje	prashant old visited site 16.05.2023 ivms not showing device offline change the network ashok sir laptop, smart office software install and configure given software training											
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