

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3376</b> |   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
|--|---|--|---|---|--------------|-----------|-----------------|--------|---------------------|--------------|---|---------------------|----------------|--|---|---------------------|----------------|-----|--|---|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                      | Low   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9819049156  |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Name :</b>               | Neeraj Chauhan  |  | <b>Technician Mobile :</b>  | 8898885764  |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 07-07-2021 09:52:29   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Vendor Details :</b>                |   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Company Name/Client Name :             | Sotex India Pvt Ltd - Mahape  | Customer's Mobile :  | 9819049156  | Name :  | Shreeram Sir |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Address :</b>                       |   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Mumbai , , , , Maharashtra             |   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>AMC Details :</b>                   |   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00   |  | Type :  |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Product Name :</b>                  | Access  |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain :</b>                      | em lock armature installation 1 dome camera issue   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Technician Comment :</b>            | 2 lock issue solve and 1 remote issue solve lock working properly and remote work properly work done and 16 camera naming and online dvr on static IP and all camera online views on mobile   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Remark :</b>                        | 2 lock issue solve and 1 remote issue solve lock working properly and remote work properly work done and 16 camera naming and online dvr on static IP and all camera online views on mobile   |  |   |   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-07-2021 03:11:45</td><td>Neeraj Chauhan</td><td>Completed</td><td>2 lock issue solve and 1 remote issue solve lock working properly and remote work properly work done and 16 camera naming and online dvr on static IP and all camera online views on mobile</td><td></td></tr><tr><td>07-07-2021 09:56:34</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr><tr><td>07-07-2021 09:52:29</td><td>Neeraj Chauhan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |   |   |              | Date Time | Technician Name | Status | Remark              | Sign         | 07-07-2021 03:11:45   | Neeraj Chauhan      | Completed      | 2 lock issue solve and 1 remote issue solve lock working properly and remote work properly work done and 16 camera naming and online dvr on static IP and all camera online views on mobile                  |  | 07-07-2021 09:56:34 | Neeraj Chauhan | New |  | - | 07-07-2021 09:52:29 | Neeraj Chauhan | New |  | - |
| Date Time                              | Technician Name   | Status   | Remark  | Sign  |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
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| 07-07-2021 09:56:34                    | Neeraj Chauhan  | New  |   | -   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| 07-07-2021 09:52:29                    | Neeraj Chauhan  | New  |   | -   |              |           |                 |        |                     |              |   |                     |                |  |   |                     |                |     |  |   |                     |                |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-02-2022 10:27:38</td><td>Ravi Rajbhar</td><td>remote access trashmeter reinstallation done and ok working inform to Sandeep Singh sir biometric also ok working</td></tr><tr><td>19-11-2021 03:32:26</td><td>Atique Salmani</td><td>13 camera 2 biomatric 2 Lock 2 exit switch 1 remote controller device 1 epbax panasonic 2 ding dong bell with switch 1 Hdmi cable and vga cable 3 amps 1 dvr 16 channel 1 piece 5 port normal network switch</td></tr></tbody></table>  |  |   |   |              | Date Time | Technician Name | Remark | 21-02-2022 10:27:38 | Ravi Rajbhar | remote access trashmeter reinstallation done and ok working inform to Sandeep Singh sir biometric also ok working | 19-11-2021 03:32:26 | Atique Salmani | 13 camera 2 biomatric 2 Lock 2 exit switch 1 remote controller device 1 epbax panasonic 2 ding dong bell with switch 1 Hdmi cable and vga cable 3 amps 1 dvr 16 channel 1 piece 5 port normal network switch |   |                     |                |     |  |   |                     |                |     |  |   |
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