




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE3344																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819049156																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	30-06-2021 02:33:05																						
Vendor Details :																									
Company Name/Client Name :	Sotex India Pvt Ltd - Mahape	Customer's Mobile :	9819049156	Name :	Shreeram Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	check issue of CCTV system																								
Technician Comment :	cctv checked dvr recording not working so set the dvr date n time and recording going on..and one camera no vedeo issue resolved but coming pinkish so dome camera need to be changed and for door access need armecher boath door .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	cctv checked dvr recording not working so set the dvr date n time and recording going on..and one camera no vedeo issue resolved but coming pinkish so dome camera need to be changed and for door access need armecher boath door .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>30-06-2021 04:34:47</td><td>Atique Salmani</td><td>Completed</td><td>cctv checked dvr recording not working so set the dvr date n time and recording going on..and one camera no vedeo issue resolved but coming pinkish so dome camera need to be changed and for door access need armecher boath door .</td><td></td></tr><tr><td>30-06-2021 02:33:16</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>30-06-2021 02:33:05</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	30-06-2021 04:34:47	Atique Salmani	Completed	cctv checked dvr recording not working so set the dvr date n time and recording going on..and one camera no vedeo issue resolved but coming pinkish so dome camera need to be changed and for door access need armecher boath door .		30-06-2021 02:33:16	Atique Salmani	New		-	30-06-2021 02:33:05	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
30-06-2021 04:34:47	Atique Salmani	Completed	cctv checked dvr recording not working so set the dvr date n time and recording going on..and one camera no vedeo issue resolved but coming pinkish so dome camera need to be changed and for door access need armecher boath door .																						
30-06-2021 02:33:16	Atique Salmani	New		-																					
30-06-2021 02:33:05	Atique Salmani	New		-																					

Previous Complain History :	Date Time	Technician Name	Remark
	21-02-2022 10:27:38	Ravi Rajbhar	remote access trashmeter reinstallation done and ok working inform to Sandeep Singh sir biometric also ok working
	19-11-2021 03:32:26	Atique Salmani	13 camera 2 biometric 2 Lock 2 exit swich 1 remote controller device 1 epbax panasonic 2 ding dong bell with swich 1 Hdmi cable and vga cable 3 amps 1 dvr 16 channel 1 piece 5 port normal network swich