

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE13559</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
|-----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------|---------------------------------------------------------------------------------------|--------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9819049156                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Technician Name :</b>                | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                               | <b>Technician Mobile :</b>        | 8454016444                                                                            |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                      | 16-12-2024 11:05:50               |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>       | Sotex India Pvt Ltd - Goregaon                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Customer's Mobile :</b>                                                                                                                                                                                                                                                    | 9819049156                        | <b>Name :</b>                                                                         | Shreeram Sir |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                               | <b>Type :</b>                     |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complain :</b>                       | Some recording issue need to check                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Technician Comment :</b>             | Dvr adupter change all working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Remark :</b>                         | Dvr adupter change all working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>16-12-2024 05:11:13</td><td>Sonu Kumar</td><td>Completed</td><td>Dvr adupter change all working ok</td><td></td></tr><tr><td>16-12-2024 11:06:05</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              | Date Time | Technician Name | Status | Remark              | Sign         | 16-12-2024 05:11:13                                               | Sonu Kumar          | Completed    | Dvr adupter change all working ok                                                                                                                                                                                                                                             |  | 16-12-2024 11:06:05 | Sonu Kumar | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Status                                                                                                                                                                                                                                                                        | Remark                            | Sign                                                                                  |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| 16-12-2024 05:11:13                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                                                                                                                                                                     | Dvr adupter change all working ok |  |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| 16-12-2024 11:06:05                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                                                                                                                                                                           |                                   | -                                                                                     |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-11-2024 10:50:15</td><td>ChandanYadav</td><td>CCTV PPM Done but access pending need to send mayur for the same.</td></tr><tr><td>04-11-2024 12:03:08</td><td>Ravi Rajbhar</td><td>New biometric attendance divice install with user finger print with face add total 15 parson add to divice and data download in smart office attendance software with demo and old data save to ashok sir leptop And old divice remove and hondover to ashok sir with adapter</td></tr></tbody></table> |                                                                                                                                                                                                                                                                               |                                   |                                                                                       |              | Date Time | Technician Name | Remark | 08-11-2024 10:50:15 | ChandanYadav | CCTV PPM Done but access pending need to send mayur for the same. | 04-11-2024 12:03:08 | Ravi Rajbhar | New biometric attendance divice install with user finger print with face add total 15 parson add to divice and data download in smart office attendance software with demo and old data save to ashok sir leptop And old divice remove and hondover to ashok sir with adapter |                                                                                       |                     |            |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Remark                                                                                                                                                                                                                                                                        |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| 08-11-2024 10:50:15                     | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | CCTV PPM Done but access pending need to send mayur for the same.                                                                                                                                                                                                             |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |
| 04-11-2024 12:03:08                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New biometric attendance divice install with user finger print with face add total 15 parson add to divice and data download in smart office attendance software with demo and old data save to ashok sir leptop And old divice remove and hondover to ashok sir with adapter |                                   |                                                                                       |              |           |                 |        |                     |              |                                                                   |                     |              |                                                                                                                                                                                                                                                                               |                                                                                       |                     |            |     |  |   |