

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12440																																								
Priority :	Low																																							
Created By :	Admin - Apurva Vajaria																																							
Complaint Mob. No. :	9819049156																																							
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																																				
Ticket Type :	Complain	Date & Time :	14-08-2024 11:03:14																																					
Vendor Details :																																								
Company Name/Client Name :	Sotex India Pvt Ltd - Goregaon	Customer's Mobile :	9819049156	Name :	Shreeram Sir																																			
Address :																																								
Mumbai , , , , Maharashtra																																								
AMC Details :																																								
Expiry Date :	01-01-1970 05:30:00		Type :																																					
Product Name :	Access																																							
Complain :	some biometric software issue																																							
Technician Comment :	biometric attendance divice remove and take to office bcz divice hang not download logs																																							
Complain Operator :	Desktop - Apurva Vajaria																																							
Remark :	biometric attendance divice remove and take to office bcz divice hang not download logs																																							
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>11-09-2024 11:25:00</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-09-2024 10:59:45</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>22-08-2024 01:40:03</td><td>Sonu Kumar</td><td>Work Pending</td><td>biometric attendance divice remove and take to office bcz divice hang not download logs</td><td></td></tr><tr><td>22-08-2024 10:54:12</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-08-2024 03:13:39</td><td>Sonu Kumar</td><td>Work Pending</td><td>biometric attendance divice work pending client side bcz user id or password it team available and cctv cmaera online done on pc ashok sir</td><td></td></tr><tr><td>14-08-2024 11:03:50</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	11-09-2024 11:25:00	Sonu Kumar	New		-	05-09-2024 10:59:45	Sonu Kumar	New		-	22-08-2024 01:40:03	Sonu Kumar	Work Pending	biometric attendance divice remove and take to office bcz divice hang not download logs		22-08-2024 10:54:12	Sonu Kumar	New		-	14-08-2024 03:13:39	Sonu Kumar	Work Pending	biometric attendance divice work pending client side bcz user id or password it team available and cctv cmaera online done on pc ashok sir		14-08-2024 11:03:50	Sonu Kumar	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	08-11-2024 10:50:15	ChandanYadav	CCTV PPM Done but access pending need to send mayur for the same.
	04-11-2024 12:03:08	Ravi Rajbhar	New biometric attendance divice install with user finger print with face add total 15 parson add to divice and data download in smart office attendance software with demo and old data save to ashok sir leptop And old divice remove and hondover to ashok sir with adapter