

Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11316																														
Priority :	Low																													
Created By :	Admin - Apurva Vajaria																													
Complaint Mob. No. :	9819049156																													
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963																										
Ticket Type :	Complain	Date & Time :	05-04-2024 12:33:42																											
Vendor Details :																														
Company Name/Client Name :	Sotex India Pvt Ltd - Turbhe	Customer's Mobile :	9819049156	Name :	Shreeram Sir																									
Address :																														
Mumbai , , , 400705 , Maharashtra																														
AMC Details :																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
Product Name :	CCTV																													
Complain :	panel showing battery wiring fault again																													
Technician Comment :	Morley fire panel battery has been changed with new ones of 12v 7ah of two nos Panel was showing earlier battery wirng fault now it's ok Panel and battery and battery under observation																													
Complain Operator :	Desktop - Apurva Vajaria																													
Remark :	Morley fire panel battery has been changed with new ones of 12v 7ah of two nos Panel was showing earlier battery wirng fault now it's ok Panel and battery and battery under observation																													
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-04-2024 10:21:48</td><td>YogeshDesai</td><td>Completed</td><td>Morley fire panel battery has been changed with new ones of 12v 7ah of two nos Panel was showing earlier battery wirng fault now it's ok Panel and battery and battery under observation</td><td>APS</td></tr><tr><td>19-04-2024 11:15:57</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>19-04-2024 11:14:08</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr><tr><td>16-04-2024 10:47:26</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	22-04-2024 10:21:48	YogeshDesai	Completed	Morley fire panel battery has been changed with new ones of 12v 7ah of two nos Panel was showing earlier battery wirng fault now it's ok Panel and battery and battery under observation	APS	19-04-2024 11:15:57	YogeshDesai	New		-	19-04-2024 11:14:08	YogeshDesai	New		-	16-04-2024 10:47:26	YogeshDesai	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-04-2024 10:34:23</td><td>Atique Salmani</td><td>Biomax n ivms software download in sandip sir pc and locally view ok but dvr date n time issue so changed c moss battery dvr on but mouse n vga output issue so collect dvr for check .</td></tr><tr><td>03-04-2024 04:07:38</td><td>MayurYadav</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	24-04-2024 10:34:23	Atique Salmani	Biomax n ivms software download in sandip sir pc and locally view ok but dvr date n time issue so changed c moss battery dvr on but mouse n vga output issue so collect dvr for check .	03-04-2024 04:07:38	MayurYadav																	
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