Vallabh Enterprises

Service Status Details : VE10921	
Priority :	Low
Created By :	Admin - Apurva Vajaria
Complaint Mob. No. :	9819049156

Technician Name :	Atique Salmani	**Technician Mobile :**	8080922984
Ticket Type :	Complain	**Date & Time :**	20-02-2024 12:40:47

Vendor Details :

Company Name/Client Name :	Sotex India Pvt Ltd - Turbhe	Customer's Mobile :	9819049156	Name :	Shreeram Sir

Address :

Mumbai , , , 400705 , Maharashtra

AMC Details :

Expiry Date :	01-01-1970 05:30:00	Type :	
Product Name :	Fire		
Complain :	battery wiring fault again showing in fire panel		
Technician Comment :	Fire pannel reinstallation done after chek from service center after Instaalled pannel showing fault open loop becz one detector was removed and also connection was remooved so it's showing open Loop . now fixed smoke detectors with connection all working ok.		
Complain Operator :	Desktop - Apurva Vajaria		
Remark :	Fire pannel reinstallation done after chek from service center after Instaalled pannel showing fault open loop becz one detector was removed and also connection was remooved so it's showing open Loop . now fixed smoke detectors with connection all working ok.		

Status History :

Date Time	Technician Name	Status	Remark	Sign
04-04-2024 04:39:14	Atique Salmani	Completed	Fire pannel reinstallation done after chek from service center after Instaalled pannel showing fault open loop becz one detector was removed and also connection was remooved so it's showing open Loop . now fixed smoke detectors with connection all working ok.	
04-04-2024 10:04:20	Atique Salmani	New		-
22-02-2024 01:40:41	Atique Salmani	Work Pending	Pannel need to collect for for service center cheking .	
22-02-2024 09:57:41	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	24-04-2024 10:34:23	Atique Salmani	Biomax n ivms software download in sandip sir pc and locally view ok but dvr date n time issue so changed c moss battery dvr on but mouse n vga output issue so collect dvr for check .
	05-04-2024 12:33:42	YogeshDesai	Morley fire panel battery has been changed with new ones of 12v 7ah of two nos Panel was showing earlier battery wirng fault now it's ok Panel and battery and battery under observation