



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10503</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9819049156				
<b>Technician Name :</b>	Mayur Yadav		<b>Technician Mobile :</b>	8411951301	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-01-2024 10:30:27		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Sotex India Pvt Ltd - Goregaon	<b>Customer's Mobile :</b>	9819049156	<b>Name :</b>	Shreeram Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	In mobile online need to do				
<b>Technician Comment :</b>	Biometric device ip settings done Ip camera start in DVR Ip camera and DVR settings done For DVR online on mobile need settings done with firewall For mobile online visit shreeram sir call from their side				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Biometric device ip settings done Ip camera start in DVR Ip camera and DVR settings done For DVR online on mobile need settings done with firewall For mobile online visit shreeram sir call from their side				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	21-02-2024 01:50:31	MayurYadav	Work Pending	Biometric device ip settings done Ip camera start in DVR Ip camera and DVR settings done For DVR online on mobile need settings done with firewall For mobile online visit shreeram sir call from their side	
	21-02-2024 01:03:02	MayurYadav	New		-
	19-02-2024 03:15:07	MayurYadav	New		-
	16-02-2024 09:43:34	MayurYadav	New		-
	15-02-2024 10:39:45	MayurYadav	New		-
	11-01-2024 11:29:11	MayurYadav	Work Pending	Require ip address for biometric device and internet access for DVR to get online	
	11-01-2024 10:19:30	MayurYadav	New		-
	10-01-2024 10:31:09	MayurYadav	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	27-03-2024 11:22:13	Siddhesh Chavan	ppm done machine working ok time set and all working ok		
	31-01-2024 03:03:51	Atique Salmani	Ppm done chek all cameras recording and IP camera is from 28/2/23 becz chenged network somefire wall network and also dvr offline Chek door access working ok.		