




# B K Infotech

**Regd. Office :** B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92  
**Support :** | **W :** <http://www.bkinfotech.in>  
**E :** [kalpesh@bkinfotech.in](mailto:kalpesh@bkinfotech.in)

<b>Service Status Details : BK1360</b>																									
<b>Priority :</b>	High																								
<b>Created By :</b>	Admin - Kalpesh Jain																								
<b>Complaint Mob. No. :</b>	7507083738																								
<b>Technician Name :</b>	Dhiraj Mane Mane		<b>Technician Mobile :</b>	9930953373																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	13-12-2019 02:42:32																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Shree Shanti Xclusive	Customer's Mobile :	7507083738	Name :	Shree Shanti Xclusive																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
<b>Product Name :</b>	accessories																								
<b>Complain :</b>	tally educational mode																								
<b>Technician Comment :</b>	On site reach Time : 2:30 PM Date 13/12/19 Comp Name : Shree Shanti X Clusive Work : Desktop Tally Erp 9 Education mode issue User Name : Ramita Status : Tally Erp 9 license activation Done. Now Tally working fine & DVD Writer Connection Disconnected now system working fine work complete done 350 cash received Challan Sign By : Prakash Site Left form 4:15 Pm																								
<b>Complain Operator :</b>	Desktop - Kalpesh Jain																								
<b>Remark :</b>	On site reach Time : 2:30 PM Date 13/12/19 Comp Name : Shree Shanti X Clusive Work : Desktop Tally Erp 9 Education mode issue User Name : Ramita Status : Tally Erp 9 license activation Done. Now Tally working fine & DVD Writer Connection Disconnected now system working fine work complete done 350 cash received Challan Sign By : Prakash Site Left form 4:15 Pm																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-12-2019 01:38:00</td><td>Dhiraj ManeMane</td><td>Completed</td><td>On site reach Time : 2:30 PM Date 13/12/19 Comp Name : Shree Shanti X Clusive Work : Desktop Tally Erp 9 Education mode issue User Name : Ramita Status : Tally Erp 9 license activation Done. Now Tally working fine &amp; DVD Writer Connection Disconnected now system working fine work complete done 350 cash received Challan Sign By : Prakash Site Left form 4:15 Pm</td><td></td></tr><tr><td>13-12-2019 02:42:43</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>13-12-2019 02:42:32</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	14-12-2019 01:38:00	Dhiraj ManeMane	Completed	On site reach Time : 2:30 PM Date 13/12/19 Comp Name : Shree Shanti X Clusive Work : Desktop Tally Erp 9 Education mode issue User Name : Ramita Status : Tally Erp 9 license activation Done. Now Tally working fine & DVD Writer Connection Disconnected now system working fine work complete done 350 cash received Challan Sign By : Prakash Site Left form 4:15 Pm		13-12-2019 02:42:43	Dhiraj ManeMane	New		-	13-12-2019 02:42:32	Dhiraj ManeMane	New		-
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13-12-2019 02:42:32	Dhiraj ManeMane	New		-																					

Previous Complain History :			
	Date Time	Technician Name	Remark
	04-12-2019 12:12:11	Mayur Pitale	
	15-06-2019 06:16:14	Dhiraj ManeMane	