

B K Infotech

Regd. Office : B K InfoTech Basement No 003, Dattani Trade Center Near BMC Office Chandavarkar Road, Borivali West Mumbai - 92
Support : | **W :** <http://www.bkinfotech.in>
E : kalpesh@bkinfotech.in

Service Status Details : BK1029																									
Priority :	High																								
Created By :	Admin - Kalpesh Jain																								
Complaint Mob. No. :	9820142998																								
Technician Name :	Dhiraj Mane Mane		Technician Mobile :	9930953373																					
Ticket Type :	Complain	Date & Time :	09-10-2019 01:45:28																						
Vendor Details :																									
Company Name/Client Name :	Shree Shanti Jain Store	Customer's Mobile :	9820142998	Name :	Shree Shanti Jain Store																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	computer amc service																								
Complain :	machine issue																								
Technician Comment :																									
Complain Operator :	Desktop - Kalpesh Jain																								
Remark :																									
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>03-12-2019 04:52:55</td><td>Dhiraj ManeMane</td><td>Completed</td><td></td><td>-</td></tr><tr><td>09-10-2019 01:45:34</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr><tr><td>09-10-2019 01:45:29</td><td>Dhiraj ManeMane</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	03-12-2019 04:52:55	Dhiraj ManeMane	Completed		-	09-10-2019 01:45:34	Dhiraj ManeMane	New		-	09-10-2019 01:45:29	Dhiraj ManeMane	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-12-2019 01:41:52</td><td>Dhiraj ManeMane</td><td>On site reach Time : 1:45 Comp Name : Shree Shanti Jain Stores Work : HDD issue User Name : Ankit Jain Status : system HDD Detecting issue Resolved +1 RJ 45 Jack crimping User Sign By : Prakash Thombare</td></tr><tr><td>25-11-2019 05:59:14</td><td>ShubhamBhojne</td><td></td></tr></tbody></table>					Date Time	Technician Name	Remark	05-12-2019 01:41:52	Dhiraj ManeMane	On site reach Time : 1:45 Comp Name : Shree Shanti Jain Stores Work : HDD issue User Name : Ankit Jain Status : system HDD Detecting issue Resolved +1 RJ 45 Jack crimping User Sign By : Prakash Thombare	25-11-2019 05:59:14	ShubhamBhojne												
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