

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9856</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
|----------------------------------------|-----------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|---------------------------------------------------------------------------------------|-----------------------|-----------|-----------------|--------|---------------------|-----------------|-----------------------------------------------------------------------------|---------------------|-----------------|---------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                      |                 | Low                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Created By :</b>                    |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>            |                 | 9819542959                                                                                                                                                                                                                                                                                                                                                                                                                                       |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Technician Name :</b>               |                 | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          | <b>Technician Mobile :</b>                                                            | 8080922985            |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Ticket Type :</b>                   |                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                         | <b>Date &amp; Time :</b> |                                                                                       | 18-10-2023 10:28:19   |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Vendor Details :</b>                |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| Company Name/Client Name :             |                 | Prakhyat Infra Project Pvt Ltd                                                                                                                                                                                                                                                                                                                                                                                                                   | Customer's Mobile :      | 9819542959                                                                            | Name : Shraddha Bagla |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Address :</b>                       |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| Mumbai , , , Maharashtra               |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>AMC Details :</b>                   |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| Expiry Date :                          |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                              |                          | Type :                                                                                |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Product Name :</b>                  |                 | Access                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Complain :</b>                      |                 | Rakesh sir cabin access not working                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Technician Comment :</b>            |                 | all door working OK                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Complain Operator :</b>             |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                         |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Remark :</b>                        |                 | all door working OK                                                                                                                                                                                                                                                                                                                                                                                                                              |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Status History :</b>                |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-11-2023 03:54:08</td><td>Siddhesh Chavan</td><td>Completed</td><td>all door working OK</td><td></td></tr><tr><td>07-11-2023 10:04:05</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                       |                       | Date Time | Technician Name | Status | Remark              | Sign            | 07-11-2023 03:54:08                                                         | Siddhesh Chavan     | Completed       | all door working OK |  | 07-11-2023 10:04:05 | Siddhesh Chavan | New |  | - |
| Date Time                              | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                   | Sign                                                                                  |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| 07-11-2023 03:54:08                    | Siddhesh Chavan | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                        | all door working OK      |  |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| 07-11-2023 10:04:05                    | Siddhesh Chavan | New                                                                                                                                                                                                                                                                                                                                                                                                                                              |                          | -                                                                                     |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| <b>Previous Complain History :</b>     |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>28-10-2023 11:55:49</td><td>Siddhesh Chavan</td><td>CCTV online issue resoved reconct LAN cable internet side and nvr online ok</td></tr><tr><td>12-10-2023 11:49:01</td><td>Siddhesh Chavan</td><td></td></tr></tbody></table>                                                                                                           |                          |                                                                                       |                       | Date Time | Technician Name | Remark | 28-10-2023 11:55:49 | Siddhesh Chavan | CCTV online issue resoved reconct LAN cable internet side and nvr online ok | 12-10-2023 11:49:01 | Siddhesh Chavan |                     |                                                                                       |                     |                 |     |  |   |
| Date Time                              | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| 28-10-2023 11:55:49                    | Siddhesh Chavan | CCTV online issue resoved reconct LAN cable internet side and nvr online ok                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |
| 12-10-2023 11:49:01                    | Siddhesh Chavan |                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          |                                                                                       |                       |           |                 |        |                     |                 |                                                                             |                     |                 |                     |                                                                                       |                     |                 |     |  |   |