




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE12876																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9819542959																								
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																					
Ticket Type :	Complain	Date & Time :	03-10-2024 12:20:11																						
Vendor Details :																									
Company Name/Client Name :	Prakhyat Infra Project Pvt Ltd	Customer's Mobile :	9819542959	Name :	Shraddha Bagla																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	1)main bldg ofc 1 camera not able to view on monitor 2)Store 3 cameras not able to view on monitor																								
Technician Comment :	Main building camera off issue resolved working ok and store 3 pole camer cable issue need to change																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Main building camera off issue resolved working ok and store 3 pole camer cable issue need to change																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>09-10-2024 05:48:29</td><td>Sonu Kumar</td><td>Work Pending</td><td>Main building camera off issue resolved working ok and store 3 pole camer cable issue need to change</td><td></td></tr><tr><td>09-10-2024 11:36:18</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>08-10-2024 11:29:47</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	09-10-2024 05:48:29	Sonu Kumar	Work Pending	Main building camera off issue resolved working ok and store 3 pole camer cable issue need to change		09-10-2024 11:36:18	Sonu Kumar	New		-	08-10-2024 11:29:47	Sonu Kumar	New		-
Date Time	Technician Name	Status	Remark	Sign																					
09-10-2024 05:48:29	Sonu Kumar	Work Pending	Main building camera off issue resolved working ok and store 3 pole camer cable issue need to change																						
09-10-2024 11:36:18	Sonu Kumar	New		-																					
08-10-2024 11:29:47	Sonu Kumar	New		-																					
Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-11-2024 10:20:53</td><td>Siddhesh Chavan</td><td>1 Camera issue resolved and internet issue resoved and all working ok 2 phone line issue resoved</td></tr><tr><td>19-11-2024 11:12:20</td><td>Sonu Kumar</td><td>Cctv ppm pump room camera not working because cable issue need to change</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-11-2024 10:20:53	Siddhesh Chavan	1 Camera issue resolved and internet issue resoved and all working ok 2 phone line issue resoved	19-11-2024 11:12:20	Sonu Kumar	Cctv ppm pump room camera not working because cable issue need to change											
Date Time	Technician Name	Remark																							
30-11-2024 10:20:53	Siddhesh Chavan	1 Camera issue resolved and internet issue resoved and all working ok 2 phone line issue resoved																							
19-11-2024 11:12:20	Sonu Kumar	Cctv ppm pump room camera not working because cable issue need to change																							