




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11675</b> |   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
|---|---|----------------------------|--|---|----------------|-----------|-----------------|--------|--------|------|---------------------|-------------|-----------|--|---|---------------------|-------------|-----|--|---|
| <b>Priority :</b>                       | Low   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria  |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9819542959  |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Technician Name :</b>                | Shiva Meena   |                            | <b>Technician Mobile :</b>   | 7489567735  |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Ticket Type :</b>                    | Complain  | <b>Date &amp; Time :</b>   | 18-05-2024 10:34:36  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Vendor Details :</b>                 |   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Company Name/Client Name :</b>       | Prakhyat Infra Project Pvt Ltd  | <b>Customer's Mobile :</b> | 9819542959   | <b>Name :</b>   | Shraddha Bagla |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Address :</b>                        |   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| Mumbai , , , , Maharashtra              |   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>AMC Details :</b>                    |   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00   |                            | <b>Type :</b>  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Product Name :</b>                   | CCTV  |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Complain :</b>                       | On TV not able to see cameras   |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Technician Comment :</b>             | Bhafhale stor camera cebal shot sarcit is folty and cebaling nuw wark pending election side pending wark and parking area said all camera warking and 1 siwach folti and office NVR tv isu solve and hdmi cebal ri canecsan done work complete parking area said 6 rj45 canectar us kiya  |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria  |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Remark :</b>                         | Bhafhale stor camera cebal shot sarcit is folty and cebaling nuw wark pending election side pending wark and parking area said all camera warking and 1 siwach folti and office NVR tv isu solve and hdmi cebal ri canecsan done work complete parking area said 6 rj45 canectar us kiya  |                            |  |   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-05-2024 04:49:33</td><td>Shiva Meena</td><td>Completed</td><td>Bhafhale stor camera cebal shot sarcit is folty and cebaling nuw wark pending election side pending wark and parking area said all camera warking and 1 siwach folti and office NVR tv isu solve and hdmi cebal ri canecsan done work complete parking area said 6 rj45 canectar us kiya</td><td></td></tr><tr><td>18-05-2024 10:34:52</td><td>Shiva Meena</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                            |  |   |                | Date Time | Technician Name | Status | Remark | Sign | 18-05-2024 04:49:33 | Shiva Meena | Completed | Bhafhale stor camera cebal shot sarcit is folty and cebaling nuw wark pending election side pending wark and parking area said all camera warking and 1 siwach folti and office NVR tv isu solve and hdmi cebal ri canecsan done work complete parking area said 6 rj45 canectar us kiya |  | 18-05-2024 10:34:52 | Shiva Meena | New |  | - |
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| 18-05-2024 04:49:33                     | Shiva Meena   | Completed                  | Bhafhale stor camera cebal shot sarcit is folty and cebaling nuw wark pending election side pending wark and parking area said all camera warking and 1 siwach folti and office NVR tv isu solve and hdmi cebal ri canecsan done work complete parking area said 6 rj45 canectar us kiya |  |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |
| 18-05-2024 10:34:52                     | Shiva Meena   | New                        |  | -   |                |           |                 |        |        |      |                     |             |           |  |   |                     |             |     |  |   |

| Previous<br>Complain<br>History : | Date Time              | Technician<br>Name | Remark  |
|-----------------------------------|------------------------|--------------------|---|
|                                   | 21-05-2024<br>11:20:37 |                    |   |
|                                   | 17-04-2024<br>10:41:02 | Siddhesh<br>Chavan | wafale nvr password reset done new password = Vallabh@12<br>nvr online done static ip = 103.176.160.21 port =8000<br>password = Vallabh@12 2) peaking side =4 camera already<br>working ok 2camera no link issue resoved 4 camera no link<br>issue because uplink cable issue need to change cable 3)<br>cabling will done by ram sir |