Vallabh Enterprises

Service Status Details : VE11391					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9819542959				
Technician Name :	Siddhesh Chavan		**Technician Mobile :**	8080922985	
Ticket Type :	Complain	**Date & Time :**	17-04-2024 10:41:02		
Vendor Details :					
Company Name/Client Name :	Prakhyat Infra Project Pvt Ltd	Customer's Mobile :	9819542959	Name :	Shraddha Bagla
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	1)8 port poe switch need to install 2)checking and rectification and configuration of old IP CCTV system at padgha 3)wafale site online work and password reset work				
Technician Comment :	wafale nvr password reset done new password = Vallabh@12 nvr online done static ip = 103.176.160.21 port =8000 password = Vallabh@12 2) peaking side =4 camera already working ok 2camera no link issue resoved 4 camera no link issue because uplink cable issue need to change cable 3) cabling will done by ram sir				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	wafale nvr password reset done new password = Vallabh@12 nvr online done static ip = 103.176.160.21 port =8000 password = Vallabh@12 2) peaking side =4 camera already working ok 2camera no link issue resoved 4 camera no link issue because uplink cable issue need to change cable 3) cabling will done by ram sir				

	Date Time	Technician Name	Status	Remark	Sign
Status History :	07-05-2024 05:59:53	Siddhesh Chavan	Client Side	wafale nvr password reset done new password = Vallabh@12 nvr online done static ip = 103.176.160.21 port =8000 password = Vallabh@12 2) peaking side =4 camera already working ok 2camera no link issue resoved 4 camera no link issue because uplink cable issue need to change cable 3) cabling will done by ram sir	
	07-05-2024 10:33:54	Siddhesh Chavan	New		-
	22-04-2024 06:28:17	Siddhesh Chavan	Work Pending	1)6 camera offline issue resolved because poe switch dc pic recontion and poe switch working ok 2)wafale site nvr online issue need to purchase stati ip and password reset done 3) store cabin one new camera insttall done 4) parking side cameras checking pending 5) so office intrusion alarm system password change done	
	22-04-2024 12:34:48	Siddhesh Chavan	New		-
	17-04-2024 10:41:08	Siddhesh Chavan	New		-

	Date Time	Technician Name	Remark
Previous Complain History :	21-05-2024 11:20:37		
	18-05-2024 10:34:36	Shiva Meena	Bhafhale stor camera cebal shot sarcit is folty and cebaling nuw wark pending election side pending wark and parking area said all camera warking and 1 siwach folti and office NVR tv isu solve and hdmi cebal ri canecsan done work complete parking area said 6 rj45 canectar us kiya